Hozhó Diné Bi Nahat’á
Strategic Plan

Prepared for the Navajo Nation Office of the President and Vice President
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Abstract
The Hozhó Diné Bi Nahat’á Plan is the overall plan providing a directive for a path forward for overall goal setting and tracking. The plan is the brainchild of President Jonathan Nez and Vice President Lizer who after many months of hearing from the Navajo People observed consistent themes of feedback for those seeking to lead the Navajo Nation. The plan is designed to blend Navajo traditional models of education and goal setting with standard project management tools. The plan is designed to be a part of the administration’s efforts to increase government transparency and accountability while providing a methodology for goal setting, tracking, implementation, and improvement.
Hozhó Diné Bi Nahat’á
Strategic Plan

The plan is comprised of a management overview followed by division specific high-level goals using a balanced scorecard approach to goal tracking. The benefit of utilizing a government wide scorecard approach is to standardize goal setting methods and to align individual program goals with the overall administration’s goals.

The balanced scorecard (BSC) approach is a strategic planning system that assists organizations in prioritization, monitoring, alignment with strategy and communication. It is a straightforward way to ensure that everyday tasks flow into the big picture elements as well as flow down to individual performance measurement plans. Large established organizations such as governments run the risk of day to day service fatigue and as a result can lose sight of mission, vision and core value elements that impact customer service performance and employee satisfaction.

Overview

Beginning in late 2018 it was apparent following the interaction with communities during the election period that themes from the people emerged. Feedback during this time was documented to review for an overall strategy. From January 2019 to date the administration has refined this feedback to emerge with administration mission, vision, core value, focus areas or ‘guiding lights’ which have led to objectives and measures at the division level. Further the guiding lights have been utilized to define and launch several initiatives that are outside the scope of typical division responsibilities, however, are important to the core values of the administration.

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*Figure 1 - Balanced Scorecard Visual Approach*
Methodology

The planning and product presentation of this plan is based on the Dine educational model of Nitsáhákees, Nahat’á, Iiná, and Sih Hasin.

The Dine foundational principals align with project planning philosophies both of which require complementary elements for successful outcomes.

**Combining Dine Fundamental and Project Management Philosophies**

In the planning process we utilized the following principles:

Vision clarification and setting – this was done initially with the Office of the President and Vice President to guide the focus areas administration wide. Nitsáhákees – the critical thinking and belief building phase was part of the data gathering used during public engagement to form ‘guiding lights’ as well as part of the internal information gathering phase with division leaders to understand their internal priorities and goals.

Data Gathering – the government wide approach was undertaken by meeting at large with division directors followed by individual one on one meetings with directors and in some cases
program managers to track what was currently within their goal plans and how to expand or align with the administration’s values.

Strategy Formulation – after initial discussions the determination to use a balanced scorecard approach for each division was decided to be an appropriate method and was aligned with Dine education model for culturally appropriate program and project planning and goal setting. Both data gathering and formulation are part of Nahat’á – the strategy phase is outlined herein and encompasses a reflection of the information sharing gathering during Nitsáhákees and seeks to formalize and place this critical intelligence in a model for prepared action.

Strategy Implementation – will follow the socialization of this plan and aligns with Iiná – the action that requires the people power to accomplish the goals that are outlined within this plan.

Program Evaluation and Control – will be the continuous process improvement of the plan. Sih Hasin – this reflection phase is imperative for process improvement and provides an opportunity to refine and add goals as priorities are completed. It also allows time to realign overall strategy and to determine what items need improvement or work.

Balanced Scorecard Fundamentals
A Balanced Scorecard is a strategy management framework that use the following:
Objectives - high-level organizational goals. The typical BSC has 10-15 strategic objectives.
Measures – to help understand if entities are accomplishing objectives strategically.
Initiatives - key action programs developed to achieve your objectives.
Action items - tasks typically delegated to one person or a small team.

Why Have a Plan?
Internal Team Function – Provide clear and unifying goals to engage the entire team and community behind a shared plan of action to achieve the mission at hand. Everyone is singing from the same sheet of music. We all know what the leadership wants and expects.
Accountability – the administration has valued being accountable to the Navajo People since inception. A plan will assist in communicating progress to the public.

Communication – the plan will help frame the communications strategy for consistency and to ensure the information that is generated to the public ties back to the overall goals.

Flow of Deliverables

The Nahat’á Plan was developed to exist in coordination with other required deliverables to provide a holistic approach to strategic planning. It is comprised of the following elements and information should be updated regularly to reflect completion of goals by quarter.

1. Department Narrative
   The program/divisions will first develop a narrative of the program, including goals, objectives, and tasks.

2. Gantt Chart
   The program/division will use the tasks (activities) from the department narrative section to identify the progress of each tasks. Supporting tasks can be added in this section.

3. Balanced Scorecard
   Uses the department narrative and Gantt chart information to develop a balanced scorecard for the department

The above are utilized in the quarterly report in which the program description, objectives, and tasks are updated as needed.

Administration Mission Statement
The Nez-Lizer Administration represents and leads the Navajo Nation Executive Branch by instilling the concept of t'óáhwoójéégo and providing a fully accountable, transparent, and effective executive government for the benefit of the Navajo People.

Administration Vision Statement
The Nez-Lizer led government will ensure that departments and divisions are promoting self-governance and self-sufficiency by encouraging local chapter community empowerment. The administration will support and implement methods to provide accountability and transparency
of government to the Navajo public. The administration further supports and promotes the Navajo Way of Life Teachings for mental, physical and spiritual well-being. Further the administration promotes the unity of all Navajo people.

**Administration Objectives**

The administration identified priorities and shared detailed categories under each of these topics during the State of the Navajo Nation address in the 2019 Winter Session. Leadership has worked collaboratively with each division and department to identify tasks and goals aligned with the administration’s identified.
Navajo Nation Office of the President and Vice President

Narrative Statement

The Office of the President and Vice President compiles the following priorities, after a review of feedback from over 70 communities in a six (6) month period. The listed Guiding Lights are integral to maintaining and building a healthy Dine Nation that prospers for the good of the individual and family. Each portion is part of the overall picture and one item does not occur or exist independently of the other. With success in each area comes stability and strength for the overall Navajo Nation. The following themes emerged from community feedback and represent the guiding lights or areas of focus for the administration in broad, general terms.

Family

- Youth/Senior Centers
- Early Childhood Centers

Behavioral and Mental Health

- Establish Detox Centers (Possible Locations)
- Transitional Housing
- Sexual Assault Task Force
- Missing and Murdered Persons
- Suicide Prevention
- Trauma Care

Housing

- Sweat Equity/Volunteerism
- Create Navajo Building Codes
- Coordinate a Housing Summit, involve all partners

Governmental Affairs & Policy

- Bennett Freeze/ONHIR
- Water Rights
- Gaming Compacts
- NM Capital Outlay
- NM & AZ Surplus
- Utah Navajo
- AZ/NM Elder Appropriations
- Education: Impact Aid
- Energy Initiatives: Renewables, Natural Resources
- Transportation: Road infrastructure
- Highway Trust Fund Reauthorization
- Federal Government Shutdown – Contingency
- 638, BIA, BIE, DHHS, OJP – Policy and Funding
- Antiquities Act 1909 Public Lands
- Land Exchange
- Economic Development
Economic Development/Tourism

- Create a “Sovereignty Day/Week (Buy Navajo-Buy Local)”
- Track the financial impact to the Navajo Nation of buying local
- Business & Contractor Training
- Develop a Diné Travel Agency
- RBDO Diné Chamber of Commerce Coordination
- Review the marketing strategy for Navajo Tourism
- Encourage varied businesses – individual, small, online for true private sector growth
- Research “Rights of Way” (Ownership and infrastructure)
- Focus on policy changes
- Create an economic stimulus approach to business
- Evaluate the loans given to business.
- Develop “round table” discussions with Diné Businesses
- Support Diné Visitors Centers
- Support Navajo Nation Enterprises

Public Safety

- More Police Officers and Sub-Offices
- 911
- First Net
- Officer Visibility, Community Policing, Services
- NDPS Regional Training Academy-Chinle, AZ
- Police Officer Recruitment Policy Change
- Justice Centers (Judicial, Police, Corrections)
- VAWA – Violence Against Women Act
- Missing Persons Unit
- Crisis Response Team
- Regional Dispatch Centers
- Cross Commissioning Agreement
- Diné Action Plan (DAP)
- Expungement Code, i.e. Criminal Record
- Public Safety System: Prosecutors, Public Defenders
- Restorative Justice
- School/Office Safety

Budget & Finance

- Work with OOC to address the payment processes
- Track 638, HHS/IHS and BIA funding
- Understand the Super Circular
- Review the 164 process

Medicinal Marijuana/Hemp
- RECA Amendments
- Tronox Uranium Mine Cleanup
- ICWA – Indian Child Welfare Act
- United Nations – Human Rights
• Work with OMB and the departments/programs to better address contracts

**Education & Cultural Language Preservation**

- Navajo Language Commission
- Make Navajo the official language
- UNDRIP - United Nation Declaration of Indigenous People/Antiquities Act and Repatriation Act
- T-10 needs to be amended
- Work session on Head Start
- Scholarships
- Asses school boards
- BGCA
- Monitoring home schools
- Financial Literacy
- Adult education (GED)
- Drop-out prevention
- Truancy policy

**Infrastructure**

- Roads
- Water
- Housing: Veterans, Elders, Employees,
- Transportation
- Office Complexes/Convention Centers
- 100 Million CPMD Siihasin Funding
- Bond Financing
- Water Treatment Plants

**Agriculture and Land Issues**

- Wind Mills/Earthen Dams
- Wind Farms
- Farms
- Livestock Management
- Range and land Management and restoration
- Feral Horses
- Domestic Pet Control
- Food Processing Center
- Drought Insurance Funding
- Grazing Regulations & Homesite Lease
- Waste Management – illegal dumping, recycling and conventional
Visual Balanced Scorecard
Office of First and Second Lady

Narrative Statement

As an augmented office of the President and Vice President the Office of First and Second Lady has set priorities to align with the overall mission and vision of the administration. First and Second Lady documented all the items they received feedback on when meeting with the public to focus on single parenting, foster parenting, reducing childhood trauma, behavioral and mental health issues, overcoming learning disabilities, and supporting Navajo women and girls. The following priorities for the First Lady and Second Lady are reflective of many meaningful discussions and conversations that they had with many Navajo People over the last several months. Additionally, the office focuses on providing support for these topics with faith, love and compassion for one another.

- Nonprofit resources
- Homeschooling resources
- Volunteerism
- Philanthropy
- Literacy
- Outdoor education and recreation
- Cultural teachings
- Navajo language retention
- Faith based events
- Financial Literacy
- Cooperative Extension Education
- Focus on the home and family – home environments, marriage, parenting
- Focus on holistic healing and restoring individuals and family units with strong cultural and spiritual foundation
Office of Management and Budget

Narrative Statement
The purpose of the Office of Management & Budget is to direct and manage the allocation and appropriation processes of all funds for the Navajo Nation and to provide management support in the areas of fiscal management, budgets, program operation and management contracts, grants, and similar agreements. The Office of Management and Budget is to communicate key information necessary for decision-making using principles of sound management and generally accepted processes and procedures.

Mission Statement
OMB is a customer service organization responsible for fiscal guidance to the Navajo Nation and providing expertise in the areas of Budget Development, Contracts and Grant Administration, Management and Policy Development.

Vision Statement
Ensuring collaborative fiscal responsibility for the Navajo Nation through effective leadership and professional integrity.

Core Issues and Priorities
1. Improve Financial Processes
2. Ensure adequate fiscal planning for the Nation
3. Ensure grant and contract compliance

Tasks:
1. Participate as a primary entity on Task Force to improve Financial Process
   a. Attend regular meetings with OOC & OPVP
   b. Identify key issues
   c. Assist DOJ, OOC, and OPVP to re-evaluate the revised 2 NNC 164 B document review process and develop procedures for implementation.
      Formulize by end of June
2. Develop training on External Fund key topics for Divisions
   a. OMB to work with OOC and team/task force to plan, design, schedule, and provide the desired training.
3. Planning for July and training in October
   a. Update Budget Policies & Procedures
   b. Policy and Externally Restricted Funds and Procedures
      i. Drafted
      ii. Reviewed
      iii. To Dept of Justice 6/15/19
      iv. To Oversight 7/1/19
      v. Implementation 10/19

   a. OMB work with OOC and DOJ to amend the FY 2019 Budget Instructions Manual or Draft legislation.
   b. Amend law to allow President to declare usage of funds during emergencies.
   c. Develop Fund Management Plan for disaster assistance account exists within DPS (has a BU#)
   d. Develop proposed policies and procedures.

5. Administration of External Grants – ensuring they serve its purpose.
   a. Address FY 18 Audit report of any unspent funds
Visual Balanced Scorecard
Office of the Controller

Narrative Statement
The purpose of the Office of the Controller is to direct and manage the fiscal assets of the Navajo Nation. It accomplishes this through general accounting functions and services.

Mission Statement
The Office of the Controller’s mission is to provide quality service to its customers with integrity and accountability through compliance and transparency.

The Office is responsible for managing the general accounting and treasury operations of the Navajo Nation. It contains several departments that provide a wide range of financial services on behalf of the Nation. The office encompasses the following primary functions: General Accounting Services, Accounts Payable, Accounts Receivable, Cashiers, Credit Services, Fixed Asset Management, Investments, Office Services, Office Supply Center, Payroll, Purchase Card (Pcard) Management, Property Management, Purchasing and Financial Information Systems Management.

Vision Statement
Diné Bibéeso baa áháyą́
(Commitment to the Navajo Nation’s Fiscal Responsibilities)

Core Issues and Priorities
1. Address Payment cycle issues
2. Automate Processes including, Timekeeping, Expense Management, PAF and intake scanning.
3. Address Vacancies and capacity issues

Tasks:
1. Address all backlogs (June 2019)
2. Fill AMS positions
   a. Coordinating with DPM on salary assessment (end of April 2019)
3. Prioritize Automation Projects
   a. 6B rollout
      i. Work with programs to ensure staff receive the training
   b. Travel Authorization electronic form
i. Seek funds for implementation of automation of Travel Authorizations and Expense Management

c. Automation of Expense Management
   i. Research on options
   ii. Seek funding and staffing
   iii. Eliminate paper forms, triplicate forms, utilize phones for receipts

d. Fully paperless process (9/2019)

Visual Balanced Scorecard
Department of Justice

Narrative Statement
The Attorney General is the Chief Legal Officer of the Navajo Nation and supervises all programs and units of the Navajo Nation Department of Justice. The Department of Justice has four separately funded programs: The Office of the Attorney General (and its units), Navajo Hopi Legal Services Program, the Office of the Prosecutor, and the Juvenile Justice Program. The Chief Prosecutor administers the latter two programs.

The Department of Justice (DOJ) is established by statute. The purpose of the DOJ is to provide legal services, subject to available resources, to the Navajo Nation Government, including the three branches of government, the Executive Branch Divisions, the 110 chapters, and entities. DOJ is also charged with administering the Navajo-Hopi Legal Services Program (NHLSP) and the Offices of the Prosecutor and Juvenile Justice. DOJ is required to perform all duties and responsibilities in accordance with the highest standards of legal ethics as required by the Navajo Nation Bar Association and by the American Bar Association Code of Professional Responsibility.

Within DOJ, there is an Office of the Attorney General (OAG) consisting of the Attorney General, Deputy Attorney General, two Legal Secretaries, and three Support Staff. OAG oversees the Office of the Prosecutor and Juvenile Justice, six DOJ units, and the NHLSP.

Mission:

Pursuant to 2 N.N.C. §§ 1961-1965, the Navajo Nation Department of Justice provides legal services to the three governmental branches of the Navajo Nation Government, including its chapters and entities, in matters in which the Navajo Nation government has an interest. The Attorney General also initiates and defends all litigation against the Navajo Nation and supervises all outside attorney contractors who assist the Nation with various cases.

Office of the Prosecutor and Juvenile Justice
The Office of the Prosecutor manages and oversees the prosecution of adult and juvenile criminal cases, dependency cases, and Children in Need of Supervision (CHINS) cases for the twelve Judicial Districts across the Navajo Nation. This includes working with other law enforcement agencies, the Department of Family Services (DFS), and federal agencies to ensure
the successful investigation and prosecution of alleged violations of the Navajo Nation criminal law and for successful adjudication of cases of child abuse and/or neglect.

Department of Justice Units

- **Litigation Unit (LU)**
  LU handles some of the Nation’s internal and external litigation matters.

- **Human Services and Government Unit (HSGU)**
  Is the largest Unit assisting eight (8) Divisions/Departments consisting of over 65 programs.

- **Natural Resources Unit (NRU)**
  NRU provides legal assistance to the Division of Natural Resources, Division of Transportation and the Navajo Environmental Protection Agency.

- **Economic/Community Development Unit (ECDU)**
  ECDU’s primary clients are the Division of Economic Development, Division of Community Development, and the 110 Chapter governments.

- **Tax and Finance Unit (TFU)**
  The Tax and Finance Unit provides legal services to the Budget & Finance Committee and the Investment Committee, and its primary clients in the Executive Branch are Office of Management & Budget, the Office of the Controller, Retirement Services, the Office of the Tax Commission and the Tax Commission.

- **Water Rights Unit (WRU)**
  WRU is charged with securing and protecting the Nation’s water rights. In doing so, WRU works closely with the Water Rights Commission and the Navajo Nation Water Management Branch.

Core Issues and Priorities

1. Current DOJ organization is cumbersome and unbalanced.
   a. Address perceived conflict of interest created by current organizational structure which aligns the Office of the Prosecutor under the Office of the Attorney General. Exploring the possibility of reorganization to correct.
2. Currently evaluating external legal support contracts for continued need; have concluded 13 external contracts

3. Ongoing Staffing Challenges
   a. Office of the Chief Prosecutor has incurred some turnover
   b. Office of Attorney General: vacancies in Navajo-Hopi Legal Services Program
   c. Litigation Unit, comprised of a senior attorney and two junior attorneys, is understaffed to support the workload,
   d. Natural Resources and Child Support Services have an attorney on staff that are not aligned organizationally under the DOJ. EPA and Tax Commission want a similar arrangement.

**Tasks:**

1. Evaluate the Current Organizational Structure
2. Create a Chapter Unit
3. Expand the Advocate Program
4. Create an ICWA Unit
5. Update Plan of Operation
Visual Balanced Scorecard

Navajo Nation Department of Justice
Strategy Map

Community Served

- Evaluate the Current Organizational Structure
  - Forecasting the current organizational structure to better balance the workload and become more efficient. Possibility of creating a separate office that focuses specifically on Chapter support by the end of 2022.

- Create a Legal Services Unit
  - No existing legal service organization exists to support individual Tribal Members. Currently exploring the possibility of creating this support organization.

Fiscal Responsibilities

- Update Plan of Operation
  - Create a Plan of Operation for DAS, Office of Prosecutor by end of 2022.

- Create an ICWA Unit
  - Currently only one assigned attorney for ICWA; needs to hire one attorney for every 500 cases.

Governmental Affairs and Policy – Providing guidance and strategy on any litigation matters to defend the Navajo Nation and her sovereign rights.

Budget and Finance – Provide guidance on budget and financial processes to ensure compliance with applicable laws.

Culture, Learning, and Capacity Building

- Ensure optimal organization of department
- Address vacancies
- Invest in ongoing staff and attorney training
Department of Health

Narrative Statement

The Navajo Department of Health is committed to the health and well-being of the Navajo People. The Department has 14 separate programs funded by various agencies. The Department of Health serves approximately 300,000 members of Navajo Nation covering an area of over 27,000 square miles.

Mission

The Department of Health delivers a variety of health services in the areas of nutrition, aging, substance abuse, outreach, and emergency medical services, working in close partnership with state, federal, and local partners.

Priorities and Tasks by Office

Administration

1. Re-evaluate any opportunity to establish Early Childhood & Senior Centers in the same building or in the same vicinity
   a. Idea: “Out of School” or “After-School” Youth centers with early childhood or elder participation
   b. Revive any opportunity to develop Inter-Generational Teaching and Diné Way of Life teachings (Is just as important as mainstream education; Education begins at home)
   c. Revive Parenting support/education groups with emphasis to foster healthy relationships, ensure stability and healthy relationship among teens.
2. Re-evaluate and establish Alcohol/Substance use detoxification centers in various areas of the Navajo Nation.
   a. Address the support, policy and sub-committee for the following:
      i. Sexual Assault Task Force
3. Conduct community listening/healing sessions with a referral process to help those in need of behavioral/mental health
4. Develop the Navajo Nation Food Sovereignty policy and activities to address the value of entrepreneurship, i.e. farmer’s markets.
a. Division of Health (DOH) Environmental Health may be able to include and make public the business evaluation
b. Create a “permittee office” to review
c. Monitor smaller “individual proprietor”, i.e. small food stands, breakfast burrito.

5. Participate in task force with the Office of the Controller (OOC) and Office of Management and Budget (OMB) to address the situations related to the accounts payable processes.

6. Review the vacancy lists and streamline HR

7. 6B Roll-Out – Ensure full certification of staff

Navajo Division of Aging and Long Term Care Services

Narrative

Division of Aging and Long Term Care Support, which comprises of the Health Services Administrator, Contract Analyst, Senior Accountant, Caregiver Resource Specialist, Senior Office Specialist, and 1 temporary, Part-Time, and the five agencies Program Supervisor IIs to oversee 264 personnel to ensure the 81 senior centers operation in Arizona, New Mexico and Utah. DALTCS is charged to ensure contract compliance is implemented at the 80 senior centers by serving elders two nutritious meals daily at the senior centers and deliver meals to elders assessed as at risk, and home bound. Direct Service is planned and provided by the supervisor at the senior centers. Direct Services are nutrition, activities for socialization, mobility, functionality, and learn and share knowledge on tradition, culture and history to the community. Direct services are to support elders to remain active, healthy, and to maintain independency by living at home and to tend to the livestock and be with family.

Mission

Promote Healthy Independent Living to Elders

Core Issues and Priorities

1. Increase opportunities for youth and elder collaborations to address intergenerational learning activities at all senior centers.
2. Achieve to fill 100% DALTCS vacant position so to meet contract compliance for direct services.
3. To increase input about the monthly food menu from Navajo Elders, at all senior centers the supervisor to discuss and receive feedback.
4. Increase by 100% FY 2020 Arizona and New Mexico Contract Compliance for scope of work, performance measures and timely data reporting by all senior centers by end of December 2019.

Tasks

1. Youth can volunteer to do light janitorial services and can receive a meal
2. Elder prepare to set up table for meals, by putting eating utensils, napkins and trash can ready
3. Elder offers to help to serve elders in wheelchair and when elder need assistance
4. Youth offer to do reading to elders after meals
5. Elders share traditional story on responsibility, respect, honor and cooperation after meals
6. Youth and elder work with senior center supervisor to develop a plan in the monthly activity schedule
7. Youth and elder work to develop volunteerism
8. Monthly activity schedule is shared at the senior center, chapter, community to encourage attendance
9. Agency files vacant position and submits JVA 10 days after PAF is cleared
10. Agency follows up on PAF and JVA for vacant position
11. Agency monitors time to fill the vacant position
12. Quarterly report provided to HEHSC
13. To provide quarterly training to the senior center staff on contract compliance for scope of work, performance measure and timely data report submission
14. To share senior center daily data with expenditure report
15. To provide program update in meeting contract compliance
16. Agency monitors the senior center on data reporting and scope of work and performance measure
17. Communication with state on meeting contract compliance, scope of work and performance measure
18. Senior Center Supervisor reports program update to chapter planning and regular monthly meeting
19. Agency Program Supervisor II reports a one page to agency council meeting on program update
20. Attend required state contract compliance review meeting and training
21. Senior center will set goals related to completion of surveys and track overtime
22. Overall report on menu customary satisfaction is shared with the elders and with state agencies
23. Develop division procedures for contract compliance

*Navajo Division of Behavioral and Mental Health Services*

**Narrative Statement**

The Navajo Division of Behavioral and Mental Health Services (DBMHS) was established in 1987 as the lead agency for the Navajo Nation to provide a comprehensive alcohol and substance abuse prevention, education, treatment, and aftercare services for the Navajo people. DBMHS provides services to all enrolled Navajos on and off the reservation with a Certificate of Indian Blood (CIB). DBMHS assures that quality, culturally responsive, and competent behavioral and mental health services are readily available and accessible to the Navajo people through effective coordination, regulation, and development of behavioral and mental health infrastructure.

**Mission**

Providing comprehensive Behavioral Health services to Native families.

**Vision**

Dine Bi'ina Hozhoogo sila.

**Core Issues and Priorities**
1. Outpatient and Residential Facilities: To enhance the level of behavioral and mental health care through increasing residential services for Navajo adolescent and adult.
2. Suicide Prevention: To increase and heighten prevention efforts on suicide prevention on the Navajo Nation.
3. Establish the Chinle Outpatient Treatment Center into a certified Youth and Adult Residential Treatment Center serving at least 75 clients respectively per year at a level of 3.0 care.
4. Provide a total of 24 suicide prevention training by December 31, 2019 in accordance to Executive Order EO#001-19 signed 01/22/19.
5. DBMHS is continuing to work with Department of Personnel Management and the protocols establishing for vacant positions.
6. Explore the possibility of moving DBMHS to a Title V program by December 31, 2020; this will enhance service delivery and recruitment of clinical positions as we move toward an integrated behavioral and mental health care system.
7. Assess the expansion of Mental Health from Navajo Area Indian Health Service by December 31, 2020 to enhance Mental Health services for the Navajo Nation.
8. Move toward an integrated level of care at all DBMHS sites; eleven (11) Outpatient Treatment Center and one (1) Residential Treatment Center by December 31, 2020.

Major Tasks

1. Facilities
   a. Maintenance and improvement; enhance the current Outpatient Treatment Center to meet the level of care for youth and adult residential treatment center.
   b. Identify the level of care, certification and regulatory requirements under the State of Arizona.
   c. Look at the potential of contracting out services for the youth and adult residential treatment center.
   d. Identify staffing patterns and recruitment based on the type of level care.
   e. Look at sustainability with current contract, grants and third party reimbursement.

2. Suicide Prevention
a. Identify the number of trainers within DBMHS for Mental Health First Aid, Question, Persuade and Refer (QPR), and Postvention.
b. Purchase bulk order of training materials for training.
c. Work with Navajo Nation Departments and Divisions and set schedules for trainings.
d. Work with communities and resources on the Navajo Nation to host - Building Community of Hope.
e. Establish and obtain evaluations on trainings and presentation to internally evaluate outcomes.

3. Vacancies
   a. DBMHS will continue to work with DPM on submitting vacancy announcements and getting positions advertised.
   b. Once referrals are received back from DPM, DBMHS will have a two week turnaround time to schedule interviews and make selection based on interview outcome.
   c. DBMHS will work with selected individual to expedite the background check.

4. Explore the possibility of moving DBMHS to a Title V program by December 31, 2020.
   a. Obtain approval and support from Office of the President/Vice President; if necessary through the Health, Education and Human Services Committee.
   b. Obtain clearance on status of achieving three years of clean audit.
   c. Research policies and procedures on how to become a tribal enterprise.
   d. Develop an action plan on how DBMHS will meet the criteria to become an enterprise.
   e. Work with all groups with a vested interest (internal and external).

5. Assess the expansion of Mental Health from Navajo Area Indian Health Service by December 31, 2020 to enhance Mental Health services for the Navajo Nation.
   a. Obtain support and approval from Office of the President/Vice President; in lieu of the legislation authorizing an expansion of the Health Management Services Funding Agreement with NAIHS, HEHSC approval is not needed.
b. Capture data and outcomes of DDCAT and Tribal Assessments done from 2015 – 2017 for DBMHS to show the level of care needed for dual diagnosing.

c. Review letter of intent to NAIHS and next steps.

d. Review statistical information obtained from 2018 on I.H.S. Mental Health Expansion site visits.

e. Initiate a proposal and negotiate Mental Health Expansion.

6. Move toward an integrated level of care at all DBMHS sites; 11 Outpatient Treatment Center and 1 Residential Treatment Center by December 31, 2020.

   a. Standardize components of treatment services such as policies and procedures, documentation, electronic health records, and clinical teams for each site.

   b. Increase workforce capacity such as developing or establishing mental health positions at each site.

   c. Secure incentives for workforce recruitment and retention such as housing and salary bonuses.

   d. Increase the training opportunities for staff to gain knowledge in substance use disorders and mental health issues.

   e. Develop a strategy to include medical services to implement for DBMHS services.

_Navajo Food Access Navigation - Healthy Hunger Free Kids Act Demonstration Project_

_Narrative_

The NFAN (Navajo Food Access Navigation) program supports thirty-six (36) plus rural treatment communities to increase healthy food access by addressing the following focus areas; NFAN Identify and map USDA (United States Department of Agriculture) Food and Nutrition programs within three NFAN Navajo Nation agencies (Northern, Eastern, and Fort Defiance) as well as school, local chapter house, and community food resources. NFAN advocate to establish and increase USDA Food and Nutrition Programs which serve free and/or reduced meals to children in impoverished communities. NFAN works toward increasing awareness of USDA programs and the benefits of child nutrition programs.
Mission

Enhance access to healthy nutritious food for all children, for healthier Diné Nation, by promoting, preserving and empowering Diné cultural values and traditional teachings through partnership and collaboration with local, state, and governmental entities.

Vision

Healthy Foods, Healthy Children, Healthy Future.

Core Issues and Priorities

1. The Navajo Food Access Navigation Project will improve participation rates in USDA Food and Nutrition Programs as well as increase access to food access services and information to the thirty-six (36) plus identified treatment sites within the three treatment agencies (Eastern, Northern, Fort Defiance) across the Navajo Nation.

2. NFAN will promote childhood nutrition and wellness education within NFAN treatment areas throughout NFAN’s performance period.

3. NFAN will compile a comprehensive Project Exit Report incorporating the NFAN’s treatment area GIS Food Resource map, USDA Food and Nutrition Program progress data report and other childhood nutrition compiled data by December 30, 2019 to support Navajo Nations efforts to improve childhood nutrition efforts across the Navajo Nation.

4. In order to increase food access across all age groups NFAN will meet with senior center representatives by September 30, 2019 to discuss the establishment of Child and Adult Care Food Programs (CACFP) which provide free and reduced reimbursable meal to youth and seniors in at least one senior center by December 2019.

5. NFAN will plan and develop at least one community garden in one NFAN treatment site with a local organization (school, chapter, senior center, etc.) to support the intergenerational teachings exchange and promote childhood nutrition.

6. NFAN will support efforts to revive parent support and education groups by hosting three health fairs, one per agency, incorporating presenters (WIC, Food Distribution, and Free
Back Pack Programs) and resources that will serve at least one hundred parents and children by December 30, 2019.

7. If approved for a no cost extension NFAN will support efforts in organizing and co-hosting one sustainability conference(s) by November 30, 2019. NFAN seeks the first ladies support in these efforts.

8. NFAN has established the networks and data that identifies the variety of barriers and needs to support the establishment of a Navajo Nation Food Sovereignty policy; more specifically in the areas of Childhood Nutrition Programs in local schools and chapters. NFAN is committed to attend one (1) Food Sovereignty Policy Meeting by October 30, 2019. NFAN will submit one exit report including the project findings to the coalition by December 30, 2019 to support efforts to increase the amount indigenous food that are accessible by the youth who benefit from USDA Food and Nutrition programs.

9. Revive options for large scale environmental/infrastructure projects: NFAN has identified the need for Agriculture infrastructure. Many schools and program wish to develop a Farm to School program and at this time the Navajo Nation has not identified a viable source for agricultural produce at a large scale that schools can utilize currently. Moving forward in these efforts requires a manageable sustainability plan to ensure that any agricultural development can be monitored and expanded upon. NFAN is committed to submit a progress report in agricultural barriers within the NFAN treatment agencies in support of the development of such a plan by December 30, 2019.

10. If NFAN is approved for a six (6) month no cost extension up to December 30, 2019, NFAN will seek the HEHSC committee’s approval to continue the study by July 30, 2019.

11. NFAN will report a status update to the HEHSC committee by October 30, 2019 to share the status of how many of the three community educational workshops NFAN has committed to host by December 30, 2019.

12. NFAN will report a progress report to the HEHSC committee by December 30, 2019 to report the number of USDA Food and Nutrition programs, community gardens and all other food resource developments that NFAN assisted in developing from 2015-2019.

13. NFAN has observed that many alternative funded Navajo Nation schools have very little regulations pertaining to childhood nutrition standards in the school system. NFAN has
had issues trying to establish a presence in these schools specifically. This type of access may require some support from DODE (Department of Diné Education) enforcing a strong emphasis for ethical and efficient nutritional regulations in the all school systems across the Navajo Nation. NFAN emphasizes that there be more oversight in the School food policies in Navajo Nation schools to decrease childhood obesity rates. NFAN will submit a recommendation report in regards to school wellness policies to the HEHSC committee by December 30, 2019.

14. NFAN will have supported an increased rate of thirty to fifty percent (30%-50%) in new USDA Food and Nutrition “After School” and “Breakfast after the Bell” programs across all NFAN treatment areas by December 30, 2019.

15. NFAN will have supported an increased rate of twenty-five percent (25%) in new USDA Food and Nutrition: Summer Food Service Program (SFSP) programs across all NFAN treatment areas by December 30, 2019.

16. NFAN will promote childhood nutrition and wellness education by hosting community educational workshops in one NFAN treatment sites per agency, a total of three health events by December 30, 2019.

17. If approved for a no cost extension NFAN will support efforts in organizing and co-hosting one sustainability conference(s) by November 30, 2019 that will incorporate the following focus areas; demonstration gardens, food prep demonstrations, garden workshops, and USDA certified trainings for food service workers who cannot attend certified training off the reservation to increase USDA Food and Nutrition programs.

18. NFAN will meet with and work with contracted GIS Analyst(s) to develop the progression food resource GIS map by October 30, 2019.

19. NFAN will submit all exit reports to interested parties including information regarding USDA Food and Nutrition Program progress data report and other childhood nutrition compiled data by December 30, 2019.

Tasks

1. Contact the Navajo Senior Center administration to set up a meeting by August 30, 2019.
2. Conduct a meet and greet with Senior Center administration by September 30, 2019.
3. Identify a site for the NFAN garden within the NFAN treatment area by July 30, 2019.
5. Attend Navajo Sovereignty Policy Meeting by October 30, 2019.
10. Submit all final NFAN Exit Reports to HEHSC by December 30, 2019.
13. NFAN will secure USDA Food and Nutrition presenters for conference by August 2019.
14. NFAN will complete NFAN GIS Food Resource map by December 30, 2019.
15. NFAN will complete all NFAN Exit Reports by December 30, 2019.

*Navajo Environmental Health & Protection Program*

**Narrative**

The purpose of Navajo Environmental Health & Protection Program is to ensure high quality environmental and protection related services, training of food handlers’; inspections of retail food stores, cafés/restaurants/temporary food operations, food storage warehouses, bakeries, meat markets, public facilities; and regulate on the Navajo Nation to protect the health and safety of the Navajo people and communities.

**Mission**

With the foundation of Ke’, the Navajo Environmental Health & Protection Program strives to develop a responsive, sustainable environmental health/code enforcement program that focuses on environmental health and safety, environmental disease and injuries, serve with cultural respect and sense of achievement for the wellbeing of the Navajo Nation population.

**Vision**
The Navajo Environmental Health & Protection Program envisions a program that is competently responsive, accountable, with shared leadership, to current and future environmental health and safety challenges, protecting, promoting the health and wellbeing of Dine’ Tah (Navajo Nation). T’áá áníiltso hózhó naasgo baa dee’nihi’k’a, nihi tseji, nihi ne’di, nihi yadéée’, nihi ki’jíí, da’nílts’áá’góó, nihi asdza bikáa’ghi (All of us, may we walk in beauty, before us, behind us, under us, above us, all around us, on mother earth).

Core Issues and Priorities

1. To monitor, surveil and regulate all retail food stores, cafés/restaurants (including itinerant food service operations), food storage warehouses, bakeries, and meat markets.
2. To monitor, surveil public facilities.
3. Economic Development/Tourism #33: Department of Health Environmental Health may be able to include and make public the business evaluation.
   a. Create a “pemittee office” to review
   b. Monitoring the smaller “individual proprietor”, i.e., small food stands, breakfast burrito.
4. Behavioral and Mental Health #6: Re-evaluate and establish Alcohol/Substance use detoxification centers in various areas of the Navajo Nation.
5. Fill vacant positions.
6. Agriculture and Land Issues #116: Revive options for large scale environmental /infrastructure projects. Food Processing Centers

Tasks

1. Economic Development/Tourism #33. Identify entity to meet with to obtain information, data and better understanding to format task.
2. Behavioral and Mental Health #6: Meet with DBMHS to determine initiative and time line development.
4. Address vacancy issues by using multiple marketing opportunities.
5. Agriculture and Land Issues #116: Meet with FDP to determine initiative and time line development.

Navajo Epidemiology Center

**Narrative**

The purpose of the Navajo Epidemiology Center is to manage Navajo Nation's public health information systems, investigate diseases and injuries of concern, provide data and reports to help health programs effectively manage programs, respond to public health emergencies, and coordinate these activities with other public health authorities.

**Mission**

The Mission of the Navajo Epidemiology Center is to contribute to Hozho of Dinè People by monitoring health status, maintaining disease surveillance, conducting health research, conducting disease outbreak investigation, reporting health data, providing technical assistance, and identifying priority health concerns.

**Vision**

The vision of the Navajo Epidemiology Center is to empower Dinè People to achieve Hozho through naalniih naalkah (epidemiology).

**Core Issues and Priorities**

1. Develop and implement epidemiology studies to improve health status.
2. Identify health status priorities as the public health authority.
3. By September 29, 2019, enhance the OPVP’s identified priority #69. Government Affairs & Policy: Policy and Funding for DHHS by using the Navajo Area Indian Health Service’s Epidemiology Data Mart to support the development and implementation of epidemiology studies.
4. By September 29, 2019, increase the OPVP’s identified priority # 69. Government Affairs & Policy: Policy and Funding DHHS, as the public health authority, establish and maintain data sharing agreements and access to data to identify the health priorities on the Navajo Nation.
5. By September 29, 2019, decrease the Navajo Epidemiology Center’s vacancy rate of 27% to 19%.
6. Objective 1: By September 29, 2019, increase the public health knowledge to empower Dine’ People to achieve Hozho through “Naalniih Naalkaah (epidemiology)” to understand the Navajo health system’s effectiveness and health status improvements.

7. Objective 2: By September 29, 2019, increase the public health authority among the Navajo Epidemiology Center.

Tasks

1. Formalize the recognition of the Navajo Epidemiology Center as the public health authority, establish and maintain data sharing agreements and access to data to identify the health priorities on the Navajo Nation.

2. Establish and maintain the Data Sharing Agreement with Navajo Area Indian Health Service to access the annual updated of the Epidemiology Data Mart to support the development and implementation of epidemiology studies.

3. Generate public health reports using the EDM to identify the health priorities on the Navajo Nation.

4. Collaborate with the Department of Personnel Management to efficiently advertise, recruit and hire prospective personnel.

5. Strengthen partnerships with the NDOH sister Programs, Navajo Tribal Organizations and Navajo Area Indian Health Service, CDC and State Health Departments to develop and implement the Navajo Epidemiology Center’s public health surveillance, data collection and Public Health Event Notification.


7. Increase sponsorship or co-sponsorship for epidemiological and public health training events or presentations.

Navajo Community Health Representative (CHR) Outreach Program

Narrative

The Navajo CHR Outreach Program was originally established in 1968. Its Plan of Operation was revised in 1977 and again in 1995.
The purpose of the Navajo CHR Outreach Program is to improve the general health status of the Navajo people through direct home health care, community health care, community health care and community and patient health education in coordination with tribal and IHS programs.

**Mission**

To improve the overall health in our communities through K’e, education, outreach services and research to strengthen the Navajo people’s health and wellness.

**Vision**

To be recognized as leaders in preventive health education and innovative medical technology to complement the traditional philosophy for our Navajo People.

**Core Issues and Priorities**

1. Community Health Representatives: To increase patient care to high risk clients and elderly.
2. Sexually Transmitted Infections: Give public presentations on syphilis/HIV to reduce high morbidity on the reservation and border towns.
3. Tuberculosis: Give public presentations to increase awareness on Tuberculosis.
4. Navajo Birth Cohort Study: Recruit previous NBCS participants and new participants in the ECHO study.

**Tasks:**

1. One CHR supervisor will serve on the Suicide Prevention Team as representative of the CHR/Outreach program.
2. One CHR supervisor will serve on the Sexual Assault Team as representative of the CHR/Outreach program.
3. Address Vacancies: Hiring freeze due to questionable funding for FY 2020.
4. Conduct 40,000 home visits by end of December 2019
   a. Each field staff will conduct 88+ home visits per month.
   b. Ensure follow up with all client referrals from health facilities.
c. Enforce fieldwork from 9am-4pm and lessen administrative work in the office.
d. Supervisors will minimize travel time from field staff’s worksite to service unit office.
e. To hold supervisors accountable for monthly home visits through individual improvement plan.

5. Provide 32 public presentations to reduce high morbidity Sexual Transmission Infections (STI) by end of December 2019
   a. STI staff to collaborate with NDOH programs to schedule presentations.
   b. Conduct community outreach to promote and explain about awareness through chapter/agency council meeting and school board meetings.
   c. Work with external tribal program and tribal enterprises (NTUA, NHA, etc.).
   d. Disseminate STI handouts, pamphlet, and flyers at major regional fairs.

6. Provide 32 public presentations to increase awareness of Tuberculosis by end of December 2019
   a. TB staff to collaborate with NDOH programs to schedule presentations.
   b. Conduct community outreach to promote and explain about awareness through chapter/agency council meeting and school board meetings.
   c. Work with external tribal program and tribal enterprises (NTUA, NHA, etc.).

7. Recruit 10 Navajo Birth Cohort Study previous participants and 10 new participants for the Environmental Influences on Child Health Outcomes (ECHO) study by end of December 2019.
   a. Re-contact NBCS previous participants via phone calls, home visit, mail, etc.
   b. Increase partnership with Tuba City Regional Health Care Corporation, Gallup Indian Medical Center, and Chinle Comprehensive Health Center and Women, Infant and Child Clinic.
c. Conduct community outreach to promote and explain about the study through health fairs, home visits, and social media.

1. Complete certification as a Community Health Worker (CHW) by the New Mexico Department of Health (NMDOH).
2. Receive designation by Dine College as trainer by the NMDOH-CHW
3. Provide efficient and effective health education and prevention information
   a. Provide individual and group health education sessions in the communities, e.g., tuberculous, sexually transmitted diseases
   b. Provide health educations from referrals
   c. Provide health screenings
4. Participate in Public Health Emergency Preparedness and Response
   a. Participate in the planning and implementation of the public health drill during the summer
   b. Hantavirus public education
5. Provide administrative and management support – administrative oversight, management, supervision, and technical assistance for programs and projects at all sites
   a. Fill vacant positions
   b. Provide more opportunities for staff training and certification

Navajo Food Distribution Program

Mission

To provide commodity foods to low income households living on Navajo Indian Reservation and to Native American household residing in approved areas and/or near service reservations. Many household participants in Food Distribution is an alternative to Food Stamp Program because they do not have access to authorized food stores, matching fund is required pursuant to 7.C.F.R Par 253.

Program Description

To provide comprehensive and culturally nutrition education and food supplements to eligible Navajo clients/families.
Issues and Priorities

1. Provide healthy supplemental food to eligible families.
2. By 2020 provide TA/Support to the Navajo Nation to establish food processing vendors under USDA.
3. By June 30, 2020, fill 50% of vacate position (7 of 13 position)
4. Increase food demonstration, nutrition education and tailgates from baseline annually.

Tasks

1. Provide USDA regulation for Food vendors to the Navajo Nation.
2. Address vacancies: 13 Vacant Position with 2 interviews pending and 11 position waiting for referrals from DPM.
3. Programs will provide Food demonstration on a daily basis; FDP staff will provide a food demo at all 7 locations including tailgates.
4. Provide tailgates in local communities on a monthly basis
   a. FDP manager will examine AIS requirement for tailgates, by December 31, 2020.
   b. Research on new warehouses by working with Division of Community Development
5. Reach 7,000 clients (21,000 families per month)
   a. Continue to monitor client services through warehouse reporting system
6. Provide nutrition education within food distribution warehouses and with partners
   a. Identify partners to collaborate on nutrition education and incorporate food demonstrations

Navajo Breast & Cervical Cancer Prevention Program (NNBCCP)

Narrative

The NNBCCP Program provides education and breast and cervical cancer screening to low-income, uninsured/underinsured women in the priority population. The grant specifies services to women between 40 and 64 years of age for breast cancer screening and between 21 and 64 years of age for cervical cancer screening. The Program uses strategies; Environmental
Approaches for Sustainable Cancer Control, Community-Clinical Linkages to Aid Patient Support, Health System Changes, Program Collaboration, External Partnerships, Cancer Data and Surveillance, and Program Monitoring and Evaluation.

Mission

To reduce breast and cervical cancer by engaging communities and partners to promote, increase, and improve the quality of health outcomes.

Vision

Healthy Women, Healthy Families across the Navajo Nation.

Issues and Priorities:

1. Increase education to priority population on preventive cancer screening.
2. Increase cancer screening of the priority population.
3. Provide technical support to requests for cancer support groups.
4. Fill vacant positions.

Tasks:

1. Select up to 10 community-based health workers to provide cancer education.
2. Conduct 12 outreaches with cancer education presentations done in the Navajo language.
3. Provide patient navigation services to 300 women who have alternative resources for cancer screening.
4. Provide 1,400 cancer screening procedures to women in the priority population with program funds.
5. Implement agreements that provide cancer screening to 1,450 program eligible women.
   a. Generate priority population listing through each Facility and initiate client reminder for mobile mammography screening.
6. Provide patient navigation services to 425 clients through to screening services.
   a. Initiate patient navigation services and collect data.
7. Provide 20 NDOH community-based employees cancer information and materials that they will use at the community level for education to clients on prevention and screening.
   a. Select DOH field staff to orientate on program services and cancer screening.
8. Address vacancy issues by using multiple marketing opportunities.
9. Collect screening data, user population, census data, and employer resources for health care facility contractor catchment areas.
10. Select community-based health employees from areas where local health care facility screening is considered by program screening number/rates.
   a. Develop specific training/in-service/orientation for these select employees on cancer.
   b. Develop and send letter/announcement to program partners regarding program availability to provide presentations at the community level in Navajo.
   c. Document presentations done in Navajo at community events, chapter meetings, and/or senior citizens centers.
11. Assess clients for navigation services in the priority population.
   a. Collect information on Patient Navigation Forms after services are concluded.
   b. Collect patient-level data in abbreviated format for navigated clients as Minimum Data Elements.
   c. Complete screening agreements with health care contractors who meet certification standards.
   d. Generate priority population listing through the Facility and initiate client reminders for screening.

Navajo Health Education Program/Division of Public Health Services and HIV Prevention Program/Navajo Infectious Diseases Control and Prevention Program

Narrative
The purpose of the Navajo Health Education Program is to protect the best interest of the Navajo Nation and its citizens through public health education services, assuring individuals acquire the information, skills, and values for making decisions about their personal health.
The HIV Prevention Program is to maximize public health and safety through elimination, prevention, and control of disease, disability, and death caused by the Human Immunodeficiency Virus/Acquired Immunodeficiency Syndrome (HIV/AIDS), sexually transmitted diseases (STDs), tuberculosis (TB), and other infectious and communicable diseases.

**Mission**

“Our mission is to promote and strengthen a healthy Diné Nation and advocate to reduce health disparities through culturally relevant methods and practices using K’é.”

“Our mission is to advocate for awareness, prevention, and reduce HIV/STI through K’é dóó Iina Bóhoo’aah to improve quality of life.”

**Vision**

The Navajo Health Education Program will promote healthy, productive, functional lifestyles among Navajo individuals and families of all ages and gender, including individuals with special needs through culturally relevant and appropriate health education, health promotion programs and services.

The HIV Prevention program will promote healthy, productive, and functional lifestyles by reducing high rates or incidence of HIV related to mortality, morbidity and disability among the Navajo population.

**Core Issues and Priorities**

1. To reduce unintentional and intentional injuries attributed to substance abuse.
2. Increase awareness and the importance of adopting and practicing healthy lifestyles among community members, youth, employees and patients.
3. #12. B & M Health: Suicide Prevention: Building Communities of Hope (BCOH) (2) Trauma Care, i.e., Community listening/ healing sessions with referral process to help those in need. Health Education and HIV staff will deliver 5 suicide presentations per quarter.
4. #16. Housing: Coordinate a Housing Summit and involve all partners to address streamlining resources. The Health Education Program will improve awareness and use of Integrated Pest Management (IPM) for safer pest control.
5. Advertise vacant positions during each tribal advertisement cycle.
6. To prevent and reduce unintentional injuries.
7. To increase the proportion of Navajo adults and adolescents who have been tested for HIV in the past 12 months.

Tasks
1. Work with tribal health program and external tribal agencies to improve pest control techniques and minimize risks to human health and the environment.
2. Provided one Integrated Pest Management Workshop during the second quarter to tribal employees and external agencies.
3. Schedule interviews with qualified applicants based on DPM referrals.
4. Injury prevention: To deliver motor vehicle safety education at 2 per month.
5. Conduct 100 HIV Screenings per year with inmates in four tribal correctional facilities.

Navajo New Dawn Program

Narrative
Educate individuals, families and communities on or near the Navajo Nation with quality, adequate, culturally acceptable support, assistance and services to achieve and maintain self-sufficiency with respect to nutrition, exercise, education, horticulture techniques, food production and increase the availability of high quality, fresh and nutritious. Promote self-sufficient among Navajo families, based upon the principle of enabling people to help themselves.

Mission
To provide comprehensive and culturally congruent information and education on nutrition, horticulture, fruits and vegetables growth and distribute fruit trees and veg seeds to eligible clients/families.

Vision
Empower residents, organizations and chapters of the Navajo Nation with knowledge and skills to be self-sustaining in their food production, nutritional values, and preservation of food to enable self-sufficiency.

Division vision statement

Core Issues and Priorities

1. NDP to provide direct services to the low-income families on or near the Navajo Nation with Vegetable Seeds and Fruit Trees.
2. To provide educational services on horticulture, food preservation and nutrition to the Navajo people. To enable people to become self-sufficient.
3. Fill vacant positions.
4. education and information on nutrition, fruits and vegetables and distribute vegetable seeds, fruit trees and vegetable seedlings to eligible low-income clients/families.
5. To encourage and promote alternative source of food preservation, storage, proper nutrition and diet through fresh grown fruits and vegetables.

Tasks

1. Address vacancy issues by using multiple marketing opportunities.
2. To maintain service delivery to low-income families in accordance to funding source.
3. To maintain and continue to provide hands-on demo at each agency in accordance to Program Performance Criteria.
4. To continue support the Healthy People 2020 Community objectives implemented by the OPVP Office.

Non-Emergency Medical Transportation (NEMT)

Core Issues and Priorities


Tasks

2. Present new legislation to strengthen enforcement July/August 2019.
3. Intake new applications and renewals of NEMT permits beginning October 2019.
Office of Planning and Health Care Facility Development

Mission

Advocate and secure support for the planning, design, and construction of health care facilities and other NDOH facilities initiatives, including programmatic planning and development.

Vision Statement

Planning health care facilities and programs to improved health care delivery to the Navajo people.

Program Description

The Office of Planning and Health Care Facility Development (OPHCFD) is a sub-component of the Executive Administration of the Navajo Department of Health. The purpose of the OPHCFD is to design, conduct and coordinate appropriate planning, with emphasis on health care facility planning and construction, and limited research activities. This is inclusive of assisting with development of position statements, a variety of reports, issue papers, other required written reports as requested internally and externally, and developing plans for health care facilities planning, replacement or new construction. Presently, OPHFCD is assisting with the planning and development of three ambulatory clinics, one that will go into construction very soon. Another project which OPHFCD may eventually have some involvement is a major medical center replacement. Over the past several decades, the OPRE staff coordinated and completed six (6) major health care facilities on the Navajo Nation.

Issues and Priorities

1. Monitor activities associated with initiating construction activities for the Dilkon Health Center and assure planning documents and site selection evaluation reports are completed and approved by the Indian Health Service for Pueblo Pintado and Bodaway Gap Health Center projects.
2. Coordinate with concerned agencies to address off-site infrastructure development for the Dilkon Health Center, ensure Pueblo Pintado Health Center Project progresses into the Architectural/Engineering Phase, and Bodaway Gap is cleared for preliminary infrastructure and site acquisition.

3. Ensure the construction completion and implement operations of the Dilkon Health Center and its approved staff quarters, coordinate relevant activities to ensure the Pueblo Pintado Health Center projects enters into the design and construction phase and implement first phase construction for the Bodaway Gap Health Center.

Tasks

1. Fill vacant positions
2. Develop Pueblo Pintado and Bodaway Gap Health Centers
   a. Implement infrastructure development that consists of preparation of land site to receive water source and sufficient electrical power for the site and will work with all concerned agencies to have projects move into the architectural and engineering phase.
3. Complete Dilkon Health Center
   a. The assigned health planners and the Office of Planning and Health Care Facility Development will coordinate with all impacted agencies and parties to ensure the completion of the Dilkon Health Center in order to open for operations
4. Collaborate with NAIHS/Office of Environmental Health to monitor the all infrastructure issues, (i.e. waterline transmission, electrical utility lines, land site leasing process, and others).
5. Address all phases of site acquisition and development to secure construction ready site for health care facilities and staff quarters.
6. Provide outreach education through reports and presentations to respective service area communities to keep the public updated on related project progress.
7. Conduct process for any outstanding advocacy issues that remain to ensure Bodaway Gap and Gallup Indian Medical Center receive full funding consideration.

Navajo Public Health Nursing Program (NPHN)
Narrative
Established: 1982, plan of operation revised in 1995. To provide public health nursing services to the Navajo patient and family in the Kayenta Service Unit and surrounding areas, specifically in the area of communicable disease, Maternal Child Health (MCH), School health, adult health, Elder health, chronic disease, public health emergency response, and Health Promotion/Disease Prevention (HPDP) and professional health development.

Mission
We are building an efficient community healthcare workforce
We are striving toward building safer healthier communities
Hozho Nahasdlii

Vision
Strengthen our communities through advocacy and compassionate care

Core Issues and Priorities
1. Provide Public Health Nursing Services
2. Staff Professional Development
3. Increase screening for behavioral and mental health related GPRA measures.
4. Fill vacant positions.
5. Provide sufficient home visiting to patients with referrals.
6. Increase competency through a staff development training program.

Tasks
1. Conduct screening related to behavioral and mental health GPRA measures.
2. Monitor completed screening and trending overtime.
3. Address vacancy issues by using multiple marketing opportunities.
4. Conduct immunization surveillance on a monthly basis.
5. Conduct maternal child health home visit surveillance on a monthly basis.
6. Develop a training plan for staff.

Navajo Special Diabetes Program

Narrative
The Navajo Special Diabetes Program is to provide prevention education to reduce new cases among the Navajo people; to identify individuals who are in pre-diabetes stage to reduce new developments; and to share diabetes intervention by promoting healthy lifestyle options in nutrition, education and physical activities. We have seven Service Areas located throughout the Navajo Nation; Chinle, Crownpoint, Dilkon, Fort Defiance, Kayenta, Shiprock, Tuba City and hope to re-open in Gallup.

**Mission**
Reduce Diabetes to Improve Quality of Life Through Wellness Programs and Physical Activities.

**Vision**
Life filled with Beauty and Wellness without Diabetes on the Navajo Nation

**Core Issues and Priorities**

1. Our goal is to educate our participants of preventing and delaying the onset of Type 2 Diabetes
2. By December 2019, 10,253 participants will participate in nutritional food demonstrations and presentations. Food demonstrations will include traditional and cultural food preparation, harvesting and recipes in the Dine Power Plate.
3. By December 2019, 10,253 participants will participate in physical activities and presentations: Running for a Stronger Healthier Navajo Nation, Zumba, hikes/biking, walks and runs through out Navajo. Youth sports camps will be scheduled in Chinle, Crownpoint, Fort Defiance, and Shiprock for children and their families.
4. By October 2019, a Community Readiness Assessment will be conducted to learn more about our communities and their members as how they relate to diabetes prevention.
5. By December 2019, a Navajo specific Diabetes Prevention Curriculum for youths in our Navajo Schools will be completed. Including Navajo Diabetes Prevention terminology and traditional food recipes.
6. Work on increasing NSDP’s workforce by adding three new positions:
   a. Diabetes Case Manager: who will work with all diabetes assessments with high risk scores
   b. Health & Wellness Coordinator: will work with all Wellness Centers relating to group exercise & activities.
c. Healthy Schools Coordinator: will be the liaison for NSDP and all Schools with Navajo students.

7. By December 2019, at least 30,760 individuals in target population (Age group 5-44, At Risk for diabetes, Navajo Area Wide Schools who have 50% of Native American students/staff/parents) who will receive diabetes related education, including Nutrition and Physical Activity in a group or individual setting.

8. By December 2019, at least 10,253 individuals will be recruited to participate in Native Lifestyle Balance Program, AADE: Diabetes Education Curriculum and completion of a Diabetes Risk Assessment Test.

9. By December 2019, 10,253 participants will participate in nutritional education to learn how to make healthier food choices through food demonstration including traditional foods, grocery tours, gardening and food summits.

10. By December 2019, 10,253 participants will participate in community physical activities such as Running for a Stronger Healthier Navajo Nation, Intramural sports program, Youth Sports Camps, hiking/biking, Zumba are a few events that will be offered throughout Navajo Nation.

Tasks

1. Design and implement Navajo specific diabetes prevention culturally sensitive curriculum for schools, activity work books for students, and a tool for teachers (planner) all to engage students in physical activity & diabetes prevention education.

2. Purchase of Mobile Kitchen for food demonstrations and grocery tours for community members.


4. Fill all vacancies including Health Educators, Nutritionists, Health Education Technicians, Recreation Specialists, and Fitness Specialists.

5. Develop a three new positions: Health & Wellness Coordinator, Healthy School Coordinator and Diabetes Case Manager positions.

6. Staff training on Diabetes, Nutrition and Physical activity and to develop competencies relating to job performance related to this Best practice. Examples: AADE, SPARK, N7,
ASHA, Zumba, spinning, yoga, boot camp, palates, etc. and all school health diabetes related trainings.

7. Increase Diabetes Education Prevention, Nutrition Education and Physical Activities across the Navajo Nation for our target population of 5 to 44 years old.

8. Conduct Summer Youth Sports Camp- Chinle, Crownpoint, Fort Defiance and Shiprock.

9. Staff training on Diabetes, Nutrition and Physical activity and to develop competencies relating to job performance related to this Best practice. Examples: AADE, SPARK, N7, ASHA, Zumba, spinning, yoga, boot camp, palates, etc. and all school health diabetes related trainings.

10. Conduct and analyze a 2019 Community Readiness Assessment.

**Navajo Uranium Workers Program**

**Narrative**

The Navajo Uranium Workers Program provides information and education about Uranium-related Radiation Exposure Compensation Act (RECA) benefits, and process enrollment paperwork for eligible clients for RECA benefits.

**Mission**

“To assist Navajo claimants file for monetary compensation pursuant to the Radiation Exposure Compensation Act.”

**Vision**

“To be the preferred representative.”

**Core Issues and Priorities**

1. Continue to support local Navajo Uranium Workers, congressional leaders, and Navajo Nation leaders to advocate, testify, and provide information necessary to support the passage of the Radiation Compensation Act Amendments.

2. Document issues and bring awareness to Navajo Nation leaders and Congressional Leaders on the eligibility criteria related to USDOJ/USDOL claims process.

3. Coordinate advocacy efforts regarding the Radiation Exposure Compensation Act Amendments.

4. Ensure all staff are FMIS certified.

5. Fill vacant positions.
6. Obtain Radiation Exposure Compensation Act Amendments
7. Address U.S. Department of Justice/U.S. Department of Labor Issues

Tasks
1. Provide information as requested to support the Office of the President & Vice President’s initiatives.
2. Work with former miners and obtain testimonies.
3. Assist with coordinating town halls.
4. Currently, there are no vacancies within Navajo Uranium Workers Program.
5. Continue to setup bi-weekly RECA network group meetings to provide update and strategize to move forward on the passage of the RECA Amendments.
6. Conduct outreach events to provide information and education about RECA benefits and the status of the RECA Amendments.
7. Meet with the Radiation Exposure Screening Education Program (RESEP), Indian Health Service to streamline process.

WIC Nutrition Program

Narrative
Navajo WIC Nutrition Program (NWIC) provides nutritional support to eligible women, infants, and children on the Navajo Nation and surrounding border towns. NWIC provide nutritional support to families with food benefits, nutrition education and counseling. Families with gaps in services or with special needs are referred to appropriate agencies. Program sustainability is through outreach to public, services agencies, homes, businesses, health fairs and other special events. NWIC provides services in partnership with vendors across the Navajo Nation, border towns, and major cities.

Mission
Dedicated to promoting a healthy lifestyle for participants by offering foods, breastfeeding and nutrition education, and referrals nourishing a healthy Nation.

Vision
Healthy future generations.
Core Issues and Priorities

1. Housing: Re-evaluate the International Building Codes (IBC) (1) Reconsider and develop legislation for Navajo Building Codes
2. Budget & Finance: Develop a task force with the Office of the Controller (OOC) and Office of Management and Budget (OMB) to address the situations related to the accounts payable processes. (1) Review the vacancy lists and streamline HR
3. By FY 2023, NWIC will participate in any legislative consideration of amending the Navajo Nation Building Code. Objective 2: By June 20, 2019, NWIC will disseminate the Health Start Act of 2008 to NDOH for distribution to other Departments / Divisions.
4. During FY 2019 through FY 2023, NWIC will develop an internal controls recruitment policy.
5. By July 31, 2019 NWIC will provide written issue(s), background, impact and recommendations to NDOH executive office.
7. By April 30, 2020, develop a comprehensive NWIC internal control policies and procedures.

Tasks

1. Email the Healthy Start Act of 2008 to leadership.
2. NDOH and NWIC will monitor the Navajo Nation Council Legislative website for legislation relevant to the Navajo Nation Building Code amendment(s).
3. NWIC will provide comments during the NNC comments period.
4. Submit white paper to NDOHO executive office.
5. NWIC provide comments to OCC / OMB task force when established.
6. Assign staff to develop a personnel recruitment policy.
7. Conduct a policy review with NDOH, NDPM, NDOJ and HEHSC for approval.
8. Train staff on the internal personnel recruitment policy.
9. Implement the internal personnel recruitment policy.
10. NWIC will assign a staff to monitor the program personnel status.
11. Conduct assessment of administrative function / structure.
13. Identify controls policies from the M&E and FMR.
14. Identify controls policies for administrative functions.
15. Submit State Plans to USDA for review & approval.
Navajo Public Health Emergency Preparedness Program

Mission

Public Health Emergency Preparedness (PHEP) Program provides overall all-hazard public health emergency preparedness, response, and recovery planning to prevent, reduce or stop a public health threat on the Navajo Nation.

Issues and Priorities

1. To improve overall all-hazard public health emergency preparedness, response, and recovery planning to prevent, reduce or stop a public health threat on the Navajo Nation.
2. Identify additional funding opportunities through government relations at the local, state, and national levels annually
3. Fill manager positions
4. Increase training opportunities for emergency preparedness to local communities.
5. Enhance and maintain coordination of emergency preparedness at local, county, state, and federal levels.

Tasks

1. Ensure contract compliance with DHHS/CDC PHEP Cooperative Grant; direct funding/direct services for Medical Countermeasures (MCM)/Strategic National Stockpile (SNS) distribution and administration to support future funding.
2. Address vacancy issues by using multiple marketing opportunities.
3. Provide National Incident Management System (NIMS) Training – Courses 100, 200, and 700 to health professionals and community members
4. Conduct coordination and collaboration with internal/external entities (Federal, State, Tribal) to provide first responder training.
5. Conduct coordination and collaboration with Federal Partners such as CDC, FEMA and Homeland Security to provide emergency preparedness, response and recovery/mitigation training.

6. Plan, collaborate and coordinate with other NDOH programs (CHR, Health Education, Epi, KPHN, OEH, DALTCS, etc.) to respond and provide assistance to Navajo Nation population during public health emergencies.

7. Approve various emergency plans at different levels.

**Program Description**

Public Health Emergency Preparedness (PHEP) Program provides overall all-hazard public health emergency preparedness, response, and recovery planning to prevent, reduce or stop a public health threat on the Navajo Nation. The PHEP Program is funded and operates by virtue of a five (5) year Intergovernmental Agreement (IGA) Contract between Arizona Department of Health Services (ADHS) and the Navajo Nation, first awarded in 2006.
Division of Public Safety

Narrative Statement

The Navajo Nation Division of Public Safety is comprised of first responders’ programs who provide 24/7 direct services to protect life and property within the exterior boundaries of the Navajo Nation.

Mission

Protect the safety, health, and property of the Navajo Nation in order to provide an environment commensurate with an acceptable quality of life. Implicit in this mission statement is providing professional services that are innovative and consistent with current technology.

Vision

Achieving safe communities through accountable leadership and empowering our citizenry through partnership.

Issues and Priorities by Office

Administration

1. Complete New Building Construction Projects
   a. Window Rock – 2024
      i. Need a project manager on this item
      ii. ID funds internal or external 9/1/19
   b. Shiprock SR –2021
   c. Dilkon Justice Center
   d. Pinon Justice Center
   e. Academy ready
2. Missing/Murdered Women Initiative
   a. Requesting for 3 Statistical Research Analyst positions thru CTAS grant to help improve data collection, analysis, and assessments.
   b. CTAS does not support Statistical Research positions
   c. Numbers of women missing & murder rate
3. Dine action plan
   a. Meeting with Behavioral Health
   b. NDOC participate in PSS through resources meetings at each district, the yearly conference and by applying the 4 Cs.
   c. Public Safety Summit
4. School/Office Safety
   a. Police and school administration coordinated threat response plan.
   b. Integrating SRO programs in NN schools; numbers of schools in the program reservation/non-reservation.
5. Firearm/Gun Safety
   a. Some revisions in existing Navajo Nation code needed DOJ
6. Title 17 Amendments-
   a. Update and revision of Title 17 to better address public safety issues.
      Concentration on Public Intoxication to relieve strain on police resources. Fall Session
7. Violence Against Women Act (VAWA)
   a. Victim Witness Advocates needed working with area service providers to ensure needs of victims being met.
   b. DOJ mentioned need more employees
   c. Pursuing grant opportunities to establish Victim Advocate positions that fill all identified service gaps.
   d. Grant award 2018-2020 for developing victim advocates.
   e. Grant award 2020-2022 for 7 victim advocates in prosecutors office.

**Corrections**

**Mission:** The Navajo Division of Department of Public Safety - Department of Corrections operates a secure, short and long termed, pre and post adjudicated Juvenile and Adult Facilities throughout the Navajo.

**Tasks**

1. Standard Operating Procedures Update
a. The SOP has been completed and forwarded to the Navajo Department of Justice (NDOJ) for review and comments. Once the review is completed by NDOJ, the document will be submitted through the 164 and submitted to the Law and Order Committee for review and legislation.

2. Inmate Programming
   a. We continue to work and plan for inmate programming services with the Navajo Department of Behavioral and Mental Health Services (DBMHS): assessments and placements in districts where DBMHS personnel are available. Meetings will be scheduled with the Peace-making program to begin teaching the life values course in all Corrections facilities. The Navajo Workforce Development program will be providing orientations to the inmates to prepare them for re-entry into the work place. Immediately, there will be opportunities for inmates to start working on their General Education Degrees (GED).

3. Public Safety Master Plan Revision
   a. The Judicial Public Safety Master Plan will be extended through the end of April 2019 before it is sent to the United States, Office of Justice Services. This extension became necessary due to the delay in receipt of Title 17 amendments which include new criminal charges and penalties that would require both jail sentences and/or finds.

_Criminal Investigations_

 Tasks

1. Fill all current vacant positions 20 (2021)
2. Request for an increase of funding from BIA (2019) – contract negotiations with BIA for 2020
3. Ensuring BIA contract compliance (ongoing)
4. Establish the Navajo Department of Medical Examiners as a new department within the Navajo Division of Public Safety (created 2019 needs funding next budget cycle)
5. Purchase new vehicles 2019
6. Improve communication and information sharing with the Navajo Police Department and other law enforcement partners (2020)
a. Establish cohesive leadership team
b. Socialize new organizational structure 2019
c. Realign 2020
d. Crosstraining / Implementing 2020
7. Assist in planning and design with the judicial complex buildings for Window Rock and Shiprock
8. Work with local communities and area partners to disrupt crime.

**Navajo Police Department**

**Tasks:**
1. Train all districts on body camera use
2. Active comprehensive training for all 7 police districts, (205) Police personnel with several Corrections Officers integrated into this project. Project is fully deployed has shown a decrease in complaints from the public
3. New servers for IT issues
4. Address inconsistencies in OMB and OOC figures
   a. Collaborate with BIA and OMB/OOC
      i. Work session
      ii. Federal Meetings
4. New servers for IT issues
5. Public Safety Patrol
   a. MOA / MOU on funding O&M
   b. Alcohol tax LOC, OAG and OMB
6. Detox Pilot
   a. Public Intoxication Intervention
   b. Tuba City Pilot 21 of top offenders (IHS/DSS)
   c. Continue Pilot:
      i. Detained, Processed, and services from behavioral health (voluntary or court order)
      ii. Reduces costs on the system by repeat offenders
      iii. Review need to amend Title 17
    iv. Standard Operating Procedure done by September 2019
7. Police Officers/Sub Offices
a. 40 police officer vacancy to fill (FY-18).
b. 278 police officers as of now; recruited 10
c. Adequate staffing to man new substations will not be feasible until police force is increased over 240 officers.

8. Officer Visibility/Comm. Policing Services
a. High visibility traffic enforcement and community patrols.
b. Accessibility to public.
c. Highway Safety Grant secured, and dedicated traffic safety team has been established.
d. PIO hired to educate and inform public of NPD initiative.

9. NDPS Reg. Training Academy
a. Training academy is construction ready; designs 100% complete.
b. NHA to issue a contract for design of academy dorm

c. Working on obtaining construction funds to build the academy.
d. Funds is holding back end date

e. Training academy will be in Chinle, AZ

10. Police Recruitment Policy Change
a. Streamlining hiring and background process to facilitate the filling of vacant police positions.
b. Waiting on DPM to provide assessment training for NDPS staff.
c. Navajo Police Officer Standard Training (NPOST) commission to set training standards to needs of Navajo Nation.
d. Creating a dedicated background unit in NPD under professional standards unit.

11. Missing Person’s Unit
a. Navajo police and Criminal Investigation to update and follow up on Navajo Nation missing person cases.
b. CI designated to work with districts to obtain statistical data in progress.
c. No info on end date

12. Regional Dispatch Centers
a. Improve communication between public and DPS resources. Will also maximize effectiveness of limited staff.
b. Currently researching feasibility on infrastructure to move forward centralization; included in plan to put into one center.

c. Consultant contracted to complete SOP/training for dispatch center.

13. Cross Commissions Agreement

a. Clarify NPD’s and outside police departments’ roles during mutual aid situations. NDPS and DOJ working to revise and update a standard MOU and Cross Commissioning agreements.

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**Emergency Management**

**Core Issues and Priorities**

1. 911 ER Services, RMS CAD Systems
2. Effective, efficient, and professional 911/dispatch services, accurate reporting system.

**Tasks**

1. RMS-CAD
   a. awaiting funding.

2. Alert System
   a. NDEM is the authorized program to issue emergency alerts for the NN.
   b. Will go thru emergency management then public can enroll to get alerts.

3. First Net
   a. It will improve the first responder's communications component;
   b. 2-way radios, broadband network, etc.
Visual Balanced Scorecard
Division of Social Services

Narrative Statement
The Division of Social Services (NDSS) provides an array of human services through eight (8) programs and departments under the NDSS. NDSS received approximately $190 million total per fiscal year in which 2% accounts for tribal general funds, 2% in state contracts and 21% in Bureau of Indian Affairs, 75% from direct federal funding. Many of the funds NDSS Programs and Departments received are restricted to one or several specific services and all federal funds received must comply with federal rules and regulations governing use of federal dollars. DSS began assessing and evaluating each department and program within DSS for duplication of services and come up with strategies to streamline and improve serve delivery.

Mission

NDSS will advocate for change to empower and strengthen our families and communities by providing quality, holistic, cultural, and values-based services.

Vision

Our vision is to have strong families and communities through cultural identity, wellness and self-sufficiency

Core Issues and Priorities by Issue Area

Family

1. To Provide youth employment, ongoing collaboration with shelters to assist families; provide the fatherhood/motherhood is a sacred training, bullying healthy marriage, Navajo wellness classes, substance abuse/suicide prevention, Navajo cultural History/traditions, alcoholism/substance abuse, trauma and child abuse along with domestic violence awareness, family violence awareness in traditional/cultural teachings i.e., basket making with story, rug weaving, teen dating violence, bulling, grief, balancing of work and home, and traditional parenting with Iina Doo Alchini Baa Akohwiidizin.
2. To serve additional children from infants to 13 years of age and we are reopening 5 child care centers, (Tuba City, Rough Rock, Rock Point, Shonto, and Cottonwood) and to Construction of 3 new child care centers (Ft. Defiance, Kayenta and Rock Springs).

3. To provide safe/shelter services to victims, particularly those who experience domestic, family, dating violence and sexual trauma as a result of sexual assault and/or sex/human trafficking, advocacy, safe planning, reporting crimes, crisis intervention. To provide clothing to Navajo children from ages 3 to 18 years of age and provide emergency clothing assistance.

**Behavioral and Mental Health**

1. Provide shelter services and contracts with non-profit organizations that are located in border communities.

2. Provide direct services to victims of human trafficking including but not limited to assessments, advocacy, shelter placement, safety planning, transportation, prevention education, and coordinating with various service providers to address the immediate needs of the victim.

3. Provide youth workshop on suicide prevention, to coordinate/conduct Customer trainings and presentations in regard to behavioral and mental health issues.

4. Solicit information and generate a network of stakeholders who specialize in behavioral and mental health issues, to promote and strengthening healthy home environments, family values, responsible parenting, healthy family relationships and long-term employment.

5. Outreach event resource booth set-up at behavioral and mental health events, bring awareness among the general public to promote and strengthening healthy home environments, family values, responsible parenting, healthy family relationships and long-term employment.

6. Provide trauma-informed care to victims, especially since the majority if not all victims are extremely vulnerable.

7. Provide prevention information to high risk/at risk children in the child welfare system, also providing treatment services to children impacted by trauma.

**Housing**
1. Providing Customer training in partnership with Gallup Solar, Subsidized Adult Employment (SAE) and/or Subsidized Youth Employment (SYE) with Navajo Housing Authority (N.H.A.) and Southwest Indian Foundation (S.W.I.F.) to provide youth and adults with knowledge of basic carpentry skills for home building/renovations.

**Economic Development/Tourism**

1. Provide communications to support of “Buy Navajo, Buy Local” initiative by sharing information and distributing promotional material. Established outreach and collaboration network to coordinate/conduct Customer trainings and presentations in regard to economic development and entrepreneurship.

2. Ongoing media Coverage on promoting Employment and Career Services. Bring awareness among the general public pertaining to the Department for Self-Reliance (DSR) Education and Career Services projects, Subsidized Adult/Youth Employment and Extended Training (vocational certification training)

3. Ongoing resources, training, and informative sessions proved to DSR's self-employed Customers.

4. Partnership development with local Economic Development programs for entrepreneurship and small business start-ups to provide DSR Adults/youth with support and resources for self-advocacy and entrepreneurship.

5. Continue effort of DSR Employment Career Services working with private companies through programs such as Subsidized Adult Employment (SAE) and/or Subsidized Youth Employment (SYE) to provide work experience, soft skills, and possible long-term employment with local Navajo-owned business (all areas) and Navajo Nation Chapters.

**Budget & Finance**

1. Ongoing formation of Memorandum of Agreements (MOA) to generate a DSR Customer workforce that meet the local employers needs for trained individuals.

2. Multiple blanket-purchase orders for paid advertising with broadcast services, newsprint, tabloid, online, and digital vendors.

3. To network with OOC and OMB to understand fiscal CCDF federal fund to overcome barriers of fiscal management practices and requirements.

4. Professional Development training to CCDF Regional Child Care Centers & Casework Offices for Office Specialists to receive on Super Circular regulations (allowable and
disallowable costs). Multi-year contract for DSR print services (Customer policy manuals, staff procedure manuals, Customer notice, promotional material.)

5. Implement 6B Roll Out. Collaboration is essential as the need is to timely authorize payments to vendors.

6. Continuous administrative Support Staff to be certified as FMIS user.

**Education and Cultural language**

1. Providing “High Academic Achievement” DSR incentive rewarded to DSR youth and adults to encourage and reward good grades.

2. Extended Training (16 weeks of concentrated work-related trainings) for Adults to prepare adults for job-specific needs (e.g. CDL, C.N.A., etc.) through short-term intensive training using case management for monitoring and follow-up.

3. Collaboration with local educational entities to provide DSR Customers with access to resources to obtain their high school diplomas or continuing education to enter the workforce.

4. Adult Customer Incentives and Support Services to support Customer growth and achievement. DSR Training Instructor provides ongoing ABE Classes to all DSR Customers who wish to utilize classes.

5. Continue support for established outreach and collaboration network used to enhance services provided by DSR Field Offices to coordinate/conduct Customer trainings and presentations in regard to education and cultural language preservation.

6. Provide media coverage to conduct Customer trainings and presentations in regard to education and cultural language preservation.

7. Meet with local school districts on truancy and other related issues that is hindering the academic success of DSR Children.

**Government Affairs and Policy**

1. Amend the MOA with the State of Arizona AHCCCS to provide case management services for those approved for ALTCS for rate increase for the 1,700 members that we are serving in the state of Arizona.

2. Negotiate an agreement for Medicaid services to provide the services who qualify for the services for the state of NM and UT.
3. Develop a contingency plan to use the Nation resources to financially support essential services.

4. Plan and Initiate the 477 Program

**Public Safety System**

1. Extended Training (Police Academy) in development to prepare DSR customers for employment in the public safety sector. Collaborate with police officers and cooperate with federal and tribal law enforcement involving cases of domestic, dating, family violence, sexual assault, and sex/human trafficking. The SFP is proposing to develop a Victim Witness Advocacy Program where VWA will provide crime victim services throughout the Navajo Nation. DSS will be consulted for each criminal incident where a victim expresses a need for support services.

**Infrastructure**

1. Provide Housing Referrals in assisting DSR Customers in obtaining and maintaining shelter for their families.

2. Provide transportation services for DSR Customers without access to transit services to attend training and education opportunities.

3. Seek secure, family friendly, office space for the program.

**Agriculture and Land Issues:**

1. Extend training targeting agriculture with N.A.P.I. to provide DSR Customers with training, knowledge, and skills to successfully operate their own farms.

**Priorities of the First Lady and Second Lady:**

1. Provide Computer Basic Training (CBT) and Adult Basic Education (ABE) with DSR

2. Train instructors to increase computer skills and academic knowledge, through one-on-one training and case management for DSR Customers.

3. Establish a donation location to assist families who may lack clothing

4. Provide shelter and community outreach services for victims who experience dating, domestic, dating violence, sexual assault, and human/sex trafficking.

5. Develop the Children’s Human Trafficking Policies to be used to gather data for children who are trafficked. New policies complement the new legislation passed for missing indigenous women.
6. Provide human trafficking awareness with Navajo Health Education Program. The Western ideologies as well as Navajo cultural teachings are incorporated in presentations and service delivery models to enhance awareness about human trafficking.

7. Coordinate with local resources to train DSR Customers about financial literacy, budgeting, self-esteem, teen dating violence, domestic violence for families.

8. Western ideologies as well as Navajo cultural teachings are incorporated in presentations and service delivery models to enhance awareness about human trafficking.

Tasks by Department

The Strengthening Families Program (SFP)

1. Fill all vacant positions
2. Increase grant funding
3. Partnership with the Navajo Housing Authority (NHA) to take over a site in Pueblo Pintado, New Mexico.
4. Collaboration with the Utah Office for Victims and Crime
5. Finalize Shelter Services Contracts are undergoing the 164 Review Process and is pending at the Office of the Controller.
6. Continued staff training to enhance their skills and knowledge relating to victim advocacy, support, outreach, prevention efforts, sexual assault, sex/human trafficking, and other topics relating to SFP’s program mission and objectives.
7. Provide a minimum of 15-20 clients with a safe trauma informed advocacy within the service areas.
8. Provide advocacy and support services to victims of domestic/family violence and dating violence.
9. Provide 24/7 emergency residential shelter for victims and their dependents 364 days a year.
10. Promote use of the NN domestic violence shelter and use of other resources for victims and their dependents.
11. Increase prevention education outreach by 25 presentations and awareness walks & events within the service areas. Provide education on prevention of domestic violence, dating violence, sexual assault and human trafficking.

12. Strengthen & increase partnerships with 3-5 local providers to design and improve intervention and prevention services. Collaborate with community service providers to create responsive and effective services to victims of family violence, domestic violence and dating violence and their families.


*Department for Self-Reliance (DSR)*

1. Continue Quarterly meetings are schedule with State and local partner programs to improve communication, collaboration and coordination between our programs. Established schedule with partner programs include: the Navajo Department of Workforce Development; Navajo Nation Child Care and Development Fund Program; Navajo Nation Child Support Services Program; New Mexico Human Services Department; Utah Workforce Services Department; and Arizona Department of Economic Security.

2. Continue to conduct Customer Appeal Hearings by the DSR Compliance office, rather than the Navajo Nation Office of Hearings and Appeals (OHA).

3. Continue to provide Pathway to Quality Service (PQS) staff development trainings to increase their knowledge, skills, and abilities whereby they can be proficient in performing their duties & responsibilities.

*Navajo Treatment Center for Children and their Families (NTCCF)*


2. Continue to partner on State Plan to End Suicide

3. Continue to integrate Navajo Traditional services into the NTCCF Clinical Program

4. Work with DPM to classify, recruit and fill vacant positions.
Visual Balanced Scorecard

**Community Served**
Division of Social Services provides and ensures quality, holistic, cultural and values based social and human services are provided and delivered to needy families and individuals living on or near the Navajo Nation.

**Fiscal Responsibilities**
To implement, enforce, coordinate and monitor fiscal standards, policies and procedures to ensure services are appropriate and adequate in promoting health, sustainability and self-sufficiency among families and individuals throughout the Navajo Nation.

<table>
<thead>
<tr>
<th>Streamline financial services and social services</th>
<th>Target Five Deficiencies</th>
<th>Consolidate IT infrastructure for applicable DSS departments and programs</th>
<th>Initiate PL 102-477, to foster employment and economic development</th>
</tr>
</thead>
<tbody>
<tr>
<td>* Improve DSS organization chart to include Support Services</td>
<td>* Assess and correct the noncompliance issues to the statutory legislative changes to P.L. 113-13 that went into effect 6/28/14; Preventing Sex Trafficking and Strengthening Families Act.</td>
<td>* Identify an electronic case management database</td>
<td>* Letter of intent;</td>
</tr>
<tr>
<td>* Review current job titles and duties for duplicate and unnecessary positions</td>
<td>* Assess and request the drawdown of Federal Funds for the Title IV-E Guardianship, foster care and adoption assistance</td>
<td>* Assess equipment and infrastructure to utilize an electronic case management database</td>
<td>* Budget;</td>
</tr>
<tr>
<td>* Streamline (S) DSS Financial Services to a one stop center: DSS Temporary Assistance for Needy Families, General Assistance, Low Income Housing Energy Assistance Program, Burial Assistance, Community Service Block Grant, &amp; School Clothing</td>
<td>* Amend the DSS Cost Allocation Plan (CAP) and Cost Allocation Methodology (CAM) to reflect the organizational changes</td>
<td>* Train staff to utilize the electronic case management database</td>
<td>* Plan;</td>
</tr>
<tr>
<td>* Finalize transition plan to move all DSS financial services under the DSS IT Network</td>
<td>* Network training for financial staff to utilize the same Case Management software</td>
<td></td>
<td>* Committee Buy-in</td>
</tr>
</tbody>
</table>
Division of Economic Development

Mission

The main purpose of this Division is to create an environment that is conducive to promoting and developing businesses in the Commercial, Tourism, Industrial, Small Business, and other sectors of the Navajo Nation economy, thereby creating jobs and business opportunities.

Core Issues and Priorities

1. Create Sovereignty Day/Week
2. Internal Training
3. Public Education
4. Build Partnerships
5. Redefine Tourism on Navajo
6. Optimize Organization

Tasks

1. Create Sovereignty Day/Week
   b. Explore business practices especially businesses who are showing discrimination on the NN; main business is at Denny’s in Chinle, AZ. Would like to do “good neighbor’s good business”, to have elders feel comfortable going to restaurant’s, events, stores, and etc.
   c. Develop [www.navajo.directory](http://www.navajo.directory) to create a database of Navajo businesses that are not registered with the business regulatory, in order to identify these products and services and get them registered to do business, issue contracts, and enhance the preference listings of Navajo.
2. BIDF Training to address sanction
   d. Continue with training and educating for staff on how BIDF works; is a loan fund
   e. Transfer BIDF Loan Program to Navajo CDFI
3. Public Education
f. Business opportunity Act; educating on NBOA works. Training also uses resources on communication. Is 100% in action and ongoing but would like to do reevaluation.
g. Wanting to open to chapters for tourism due to tourists passing through but needs to go through tourism division and Division of Community Development.

4. Build Partnerships
   h. Collaborative efforts with all areas of the Navajo Economy interest from small business entrepreneurs to enterprises of the Navajo Nation.
i. Using assessments for entrepreneurs to open workshops and partnering with Change Labs

5. Discover Navajo
   j. Redefining tourism on Navajo; no planning process has been done
   k. Develop a Master Plan
   l. Unification of services including the Navajo Nation Museum and Navajo Parks & Recreation.

6. Agriculture
   m. Initiating policies, issuing food handlers/permits. Wanting to have paper work electronically based.

7. Optimize Organization
   n. Reorganize Division
   o. Update Plan of Operation
   p. Review efficiency of each office
   q. Collaborative procurement efforts with OOC on monthly reviews of Business Lease payments.
Visual Balanced Scorecard
Department of Dine Education

Mission Statement

It is the educational mission of the Navajo Nation to promote and foster lifelong learning for the Navajo People, and to protect the cultural integrity and sovereignty of the Navajo Nation.

Vision

Dine Education is our strength to promote and foster lifelong learning.

Core Issues and Priorities

Four Key Navajo Nation Education Priorities

1. Student Achievement/School Improvement
2. Dine Sovereignty in Education and SEA Status
3. Collaboration with public schools
4. Higher Education

Core Issues and Priorities Expanded Narrative

1. Student Achievement/School Improvement

Relatively few students meet the ESSA academic standards adopted by the Navajo Nation: that is about 14% of Navajo students meet the standards for language arts and only 9% meet the standards for math. The achievement gap continues to grow between Navajo and non-Navajo students as it has for decades (NCLB data 2014). As such, the Navajo Nation is aggressively addressing this issue with the following initiatives:

   a. Dine School Improvement Plan (DSAP): The DSAP is a systemic plan to reform the quality of educational services provided Navajo students by Tribally Controlled schools. The first phase of the DSAP was approved and signed by the Secretaries for the Departments’ of Education and Interior on September 27, 2016. A second phase of the DSAP is being written for review in the Spring of 2019. A brief overview of the DSAP is highlighted below:
i. Phase 1 established the key ESSA accountability requirement including common core curricular standards, accountability assessment (PARCC) and accountability standards (ESS, Sec 1111 (a-k)).

ii. Phase 2 will implement several accountability innovations specifically addressing the aspirations of the Navajo Nation: First, the Dine Content Standards are officially implemented for all the participating tribally controlled schools; Second, the Navajo plan for school support and improvement is implemented. And third, the Navajo accountability report cards will be produced and used as an accountability metric.

iii. Phased will follow full implementation of phases one and two, it supplants the BIE’s oversight of accountability and fully assigns responsibility for such activities to the Navajo Nation’s Department of Diné Education. In effect, the DoDE begins acting as a State Educational Agency.

iv. Dine Culture and Language: A key premise of the DSAP is the preservation and maintenance of Diné language and culture. The Dine Content Standards, developed over the course of the last decade, includes curricular standards for the instruction and assessment of teaching Diné culture, language, history, government, and character development, grades K-12. Research on the Navajo Nation shows a positive correlation between a Navajo student’s cultural identity, their mental health and academic performance. A Navajo student with a positive cultural identity is more likely to have better student achievement in core academic subjects. Implementation of the Diné Content Standards is a key component of phase 2 of the DSAP innovation.

2. Dine Sovereignty in Education Act of 2005 and SEA Status

Navajo Nation’s Sovereignty in Education Act of 2005 assigns DoDE with state like oversight of education, especially for tribally controlled schools operating within the boundaries of the NN. Currently, DoDE operates as a tribal education agency, which grants limited oversight and regulatory authority. The Navajo Nation seeks to change the status of DoDE to that of a SEA, so it can seek federal funds to support and develop school improvement plans (Sec. 1003)
a. Amend PL 100-297 so as to define the legal status of the Navajo Nation as a SEA for all BIE funded schools on the Navajo Nation

3. State Public School Collaboration with DODE
   The majority of our Navajo students graduate from public schools in Arizona, New Mexico, and Utah. Yet, the Navajo Nation is provided very limited opportunity to work with the public school primarily because these schools view the Navajo Nation as an outside entity with no regulatory authority over public educational matters.
   a. Amend the Navajo Sovereignty in Education Act
   b. Amend State Indian Education Acts for Arizona, New Mexico and Utah
   c. Amend the lease agreements it has with the public schools to ensure the Navajo Nation students received quality education and adequate resources
   d. Design an administrative review process for the state public schools’ submission for Impact Aid funding for their school district

4. Higher Education
   There is a tremendous need for Navajo teachers, school psychologist, reading specialists, principals, researchers, social workers, superintendents, special education teachers, and Dine culture and language teachers on the Navajo Nation.
   a. The institutions of higher education on the Navajo Nation need to increase the number of graduates to fill these types of professional position

Tasks by Office

**Navajo Nation Board of Education**

1. Request additional funding as it is necessary for the Board to operate to the end of September 30, 2019.

**Johnson O’Malley Program**

1. Policies and Procedures Update

**Navajo Head Start**

1. Operate Seventy-Five (75) centers
2. NHS continues to work with Chapters in executing MOAs or MOUs primarily for the purposes of facility usage.

3. Continuous student recruitment drives are currently taking place

**Navajo Nation Library**

1. The digitization of the ONEO Oral History Collection

**Office of Diné Accountability and Compliance**

1. Alamo Navajo School Board governance section is currently under the control of the DoDE due to loss of a quorum status. The school board is being investigated by the U.S. Attorney General in partnership with the Navajo Nation white collar crime. Due to the end of the 23rd Navajo Nation council, the issue of Retrocession of the Alamo Navajo School Board is pending. Also, background check requirement be completed by May 2019.

2. The Navajo Nation Board of Education (NNBOE) recently returned total control back to Rock Point Community School Board due to regaining their quorum. However, Rock Point Community School will still be monitored by DoDE to ensure all functions of

3. Leupp Schools Inc. is currently dealing with several issues in Human Resources. The challenge is the school still does not have a qualified Human Resource Manager. The goal is to hire a full-time Human Resources Manager.

**Office of Diné Y.O.U.T.H**

1. Administration - The office is preparing to implement the 2019 Devil Pups Encampment in July 2019. The Department Manager and two agency Program Supervisors will attend the liaison meeting on March 23, 2019 in Long Beach, California to obtain Information necessary to recruit qualified Diné youth beginning April 1, 2019.

2. Crownpoint – The agency Program Supervisor III attended a meeting with several staff with Navajo Housing Authority, Office of the President/Vice-President, Mr. Mark Freeland, Council Delegate, Jay C. McCray, DOJ Attorney, Denise Thomas, Program Manager; and Weller Architect regarding status and updates of the Crownpoint Youth
Complex and the Land Use Restriction Agreement, supplemental funds from the Navajo Nation, and contract modifications that need to be done

3. Shiprock – A follow-up request was made on the Capital Improvement Office funding from the Navajo Nation Capital Project Management Department for further construction projects for the Shiprock Youth Complex. A meeting with Arthur Moore, Planner/Estimator needs to be scheduled before the end of the year. A follow up on the Chapter resolutions need to be made for the proposed Boys & Girls Club site, either at Sheep Springs or Sanostee Navajo Housing Authority monitoring and review will happen any time soon, therefore the Agency is preparing for the visit

4. Tuba City – Regarding the Tuba City ODY building # 2568. Tó nanez dizi Chapter issued a letter announcing the ownership of the building. The agency Program Supervisor is currently awaiting notification of designation of ownership through Diné College. The agency is currently advertising for membership on the Navajo Nation Youth Advisory Council. Two positions are needed, with one male and one female with a deadline date of April 1, 2019.

**Office of Diné School Improvement**

1. The most critical issue is preparing to implement DSAP for school year 2019-20. We need to pressure DOI and DOE to grant NN DODE full approval beyond the extension of DSAP Phase 1 date of May 2019. Follow up calls will be made to the U.S. Department of Education, to the Navajo Nation President and the Vice President

2. The NN has prepared the decision rules for school improvement in DSAP. These decision rules will require legislative changes in Title 10 as well as NNBOE and HEHSC functions. This issue will be completed by the end of April 2019.

**Office of Educational Research and Statistics**

1. Navajo Education Information System (NEIS) implementation is critical to effective research and analysis of school performance and student performance. To date, the NEIS is pending full deployment for users (OERS) to access student and school data.

**Office of Navajo Nation Scholarship and Financial Assistance**
1. FY 2020 Federal Budget - The present critical issue now is the FY 2020 Federal Budget proposal to eliminate the Higher Education Scholarships and Adult Education (TPA) in the amount of $34,333,000 and the only justification being is that “funds are not being requested.” Student financial aid services are provided in 5 offices throughout the Navajo Nation serving more than 17,000 students a year. Funding provides for the operation of five Agency offices and 28 full-time personnel.

Office of Special Education and Rehabilitation Services

1. A critical issue is the lack of access to eRA Commons for our US Health and Human Services (HHS) SAMHSA grant for Indigenous Linking Action to Unmet Needs for Children’s Health (I-LAUNCH). eRA Commons is the data based used by USHHS for grant reports, budgets and continuation grants. The Navajo Nation has accepted this grant since July 2019 and there continues to be no program access to eRA Commons. With the change in Navajo Nation leadership, this has resulted in the inability to upload the program reports, budgets and continuations for the grant. This critical issue must be resolved. If not resolved by the OPVP, it could jeopardize the continued funding of this grant.

2. Another critical issue is the lack of responsiveness from Division of Community Development/Capital Projects Management Department for the delayed processing of a contract to renovate a building in Tuba City for the establishment of a Parent Resource Center. This Request for Proposals (RFP) process including the request, selection and awarding of a contractor to complete the building renovation continues to be delayed. The program continues to work with the architect at CIP to obtain the final contract. The Navajo Nation needs a streamline process for these types of renovation or construction projects.

3. The Navajo Nation Advisory Council on Disability (NNACoD) has submitted its recommendations to OPVP to appoint 3 new members to the NNACoD. To date, appointments have not been made and there has been no response from the OPVP.

4. A fourth critical issue is the Financial Management process with the Office of the Controller. The program has completed the required levels for the 6B Roll out, however the average wait time to process checks for services to families and clients is 10 to 12
weeks or longer. The program must provide timely payments to clients and they should not be waiting extended periods of time for payment of services.

**Office of Standards, Curriculum, and Assessment Development**

The Office of Standards Curriculum & Assessment Development (OSCAD) supports the establishment of the Department of Diné Education as a State Education Agency to meet the mandates of the Sovereignty in Education Act of 2005 and implement the goals of T-10. The program provides technical assistance with Diné Content Standards (DCS), curriculum, professional development, and assist Navajo individuals to become certified Navajo language and culture teachers to ensure the Navajo language and culture to be revitalized, sustained and maintained.

1. OSCAD applied and received funding for $37,522.80 through the New Mexico Indian Education Division: Strengthening Tribal Languages Grant to complete the revision and implement the Oral Diné Language Assessment and Native American Languages and Culture Certification (NALCC) exams. The grant plans to contract with six (6) consultants to assist OSCAD Staff in finalizing ODLA and NALCC for implementation. ODLA has been revised to Diné Language Proficiency Assessment (DLPA) and Diné Language & Culture Certification (DLCC) for 2018-19 to meet the goals of the Department of Diné Education’s Diné School Accountability Plan (DSAP).
Visual Balanced Scorecard

Navajo Nation Department of Diné Education Strategy Map

[Diagram showing various strategies and priorities for Diné Education]

1. **Student Achievement and School Improvement**
   - Full implementation of the Diné School Improvement Plan (SIP)
     - Phase 1: Establish key accountability requirements
     - Phase 2: Implement accountability innovations, The Navajo Plan for Student Support and Improvement, developed and implemented Navajo Accountability Report (CIR) and Bináá'á Culture and Language Center standards implementation

   **Dine Sovereignty in Education / SEA Status**
   - American Indian Education Act (AIEA) of 1975 delisted Navajo Nation as a federal School Improvement Grant (SIP) school for the Navajo Nation

   **Public School Collaboration**
   - Navajo Educational Collaborative and American Indian Education Act (AIEA) of 1975 involves Navajo Nation students receiving quality education and adequate resources

   **Higher Education**
   - Increase number of graduates in key growth markets to support Navajo Nation

2. **Board of Education**
   - Establish key accountability requirements
   - Johnson O'Malley Program
   - Policies and Procedures System

3. **Navajo Head Start**
   - Operate the Navajo Head Start Program (NHS)
   - Continue to work with Parents in ensuring academic and well-being community for the purpose of early childhood education
   - Continue student recruitment efforts for early childhood education

4. **Navajo Nation Library**
   - Develop the Oral History

5. **Office of Diné School Improvement**
   - Propose to implement SIP for school year 2019-20

6. **Office of Educational Research and Statistics**
   - Implement the Diné Education Information System (DEIS) for analysis of school performance

7. **Office of Navajo Nation Scholarship and Financial Assistance**
   - Address FY 2009 Federal Budget proposed to eliminate the Regional Education Scholarship and Navajo Education (TLE)

8. **Office of Diné Accountability and Compliance**
   - Administer Navajo School Board governance
   - Continuously monitor the Navajo Community School Board
   - Manage a 224-time Haas-Elgin Resource Manager

   - Administration: The office is preparing to implement the 2019 HSIP 5 Year Implementation in July 2019

10. **Computer Enthusiast Youth Camps**
    - Computer Enthusiast Youth Camps
    - Navajo Nation Boys & Girls Club

11. **Sells City**
    - Address: Navajo Nation K-12 building 1-208
    - Full report tests on Navajo Nation Youth Advisory Council

12. **Office of Standards, Curriculum, and Assessment Development**
    - Administer the New Mexico Indian Education Division (NMIED) to develop, implement, and assess the Diné (Navajo) Education Standards for Language and Culture
    - Contact with the state to evaluate the impact of Diné (Navajo) Language and Culture Standards (DLC) on students
    - Meet the goals of the Department of Diné Education's 2019-2020 Federal Budget
Division of General Services

Narrative

The Division of General Services - administers 10 major service departments including its Administration office, to ensure that their respective and diverse services are executed in the best interest of the Navajo Nation. The mission of Division of General Services (DGS) is to provide optimal support services to the Navajo government. This is accomplished by continuing and maintaining Telecommunication & Utilities, Information Technology (Computer), Employee Housing, Facilities Maintenance, Insurance Services, Records Management, and Transportation (Air, Bus and Fleet) Systems. Our ultimate responsibility is to our Navajo government employees, our people, and our Nation by providing a safe and healthy work environment.

Mission

Provide quality support services through dedication and commitment to the Navajo Nation.

Vision

Excellence through innovative and quality services.

Priorities (by Department):

Air Transportation Services Department

The Air Transportation Services Department provides aviation transportation services to the Navajo Nation Government by providing SAFE, fast and reliable customized air services, in addition to maintaining the current fleet of aircraft.

Core Issues & Priorities

1. Main focus is taking care of large aircraft repairs

Tasks:
1. Repair of aircraft
2. Engine Overhauls
3. Procurement of replacements if needed
4. Ongoing maintenance of fleet with required inspections
5. Pilot Recurrent Training
6. Recruiting and Hiring to Fill Vacant positions (requires salary assessment)
7. Director
8. Pilot
9. aircraft mechanic

Department of Information Technology

The Department of Information Technology's primary purpose is to pursue the establishment of a stable reliable and readily accessible technology infrastructure to sufficiently meet the Nation government needs in the present and future years.

Tasks:
1. Renew Microsoft Enterprise licensing for Window Servers, Exchange, SharePoint, Skype for business and office product.
2. DIT would like to standardize their desktop platform
3. Be able to fully service all departments
4. Consolidate divisions and departments on one standard
5. Understand user usage of office products
6. DELL VxRail chassis upgrade to newer technology equipment.
7. Consultant to assist with the upgrade of the core functions application servers.
8. DIT, NNTU, and DGS together with NTUA will move from the existing Frontier network services to local NTUA network.

Employee Housing Program
The Employee Housing Program provides adequate, safe, and maintained comfortable living conditions for Tribal employees with minimal complaints. Ensures compliance with regulations and instructions issued by the Lessor for protection of Navajo Nation property and for the health, safety and welfare of the tenants and neighborhoods.

Core Issues & Priorities

- Secure sufficient housing for employee housing

Tasks:
1. Implement standard building codes, should adopt UBC as current and recognize all updates as implemented
2. Road repaving in all employee housing areas
3. Renovation of all 149 existing units
4. Planned construction of 60 new units
5. Create a Housing Plan (Veterans, Elders, Employees)
6. Complete Navajo Hill Drive Residential Housing Development.
7. Provide stand-by services for Employee Housing tenants for emergency outages and services calls afterhours and on weekends and holidays.
8. Have the EHP personnel maintain certification and continue safety trainings/in-service regarding work areas and tenant safety.
9. Upgrade residential housing units by renovating infrastructure; including windows, appliances (stove, refrigerator, rangehood), interior water lines, and electrical and plumbing systems.

Facilities Maintenance Department

The Facilities Maintenance Department provides quality repairs and maintenance services to all tribally owned buildings and facilities reservation-wide. The Department is a very important and viable program for the Navajo Nation and is given the significant responsibility of ensuring that the Navajo Nation employees are provided a safe and healthy work environment.
Core Issues & Priorities

1. New Facilities for Programs with projects
2. Update and maintenance of existing facilities

Tasks

1. Division of Health 25K SF facility in planning
2. OMB – Looking for a new site to develop a 12K SF facility
3. Building assessments performed on 355 facilities – working on the repairs complete by end of June
4. DODE heating and cooling system no longer works – operating manually, needs to be replaced – RFP
5. Fire Dept – Bid out at $700K to correct building deficiencies
6. Construction of a double deck parking structure
7. Construction of an Employee fitness center
8. Dept of Ag – Rebuild Nakai Hall, they have the funding, awaiting approval
9. Update some of the buildings – phase out of R22 Freon, contract awarded, complete in 12 months
10. RFP for handicap accessibility, ADA compliance, out for bid, complete by 2021
11. Roof leaks – replace asphalt shingles, install metal roofs, out for bid, complete by 2021
12. Demolish 5 trailers, waiting on OOCP
13. Need to develop a master plan – have requested $1M but has been denied multiple times
14. $6.1M budget set aside for infrastructure development – needs to be returned to Facilities, End of May
15. Annual Pest and Rodent Control Contract: Contract is currently pending for signatures through the 164B process.
16. HVAC, Roofing, ADA Accessibility Contract: Contracts pending bid advertisement and award. All three (3) contracts are being advertised.
17. Solar Lighting Project: This project is nearing completion. Delays were encountered with adverse weather conditions. Presently at 90% completed.
18. Concrete Walkways: Our department took the initiative to construct concrete walkways around the administrative campus to encourage employee fitness and safety.

19. Kayenta Fleet Fueling Station: FMD installed the electrical service to the fuel pumps.

20. Window Rock Administration Building HVAC Air Balancing: Pending. Delays were in result of Insurance Services Department renovation work.

21. Navajo Nation Inauguration: FMD assisted in the Inauguration of the Navajo Nation President, Vice President and Council Delegates at the Fort Defiance Sports Event Centre. FMD was given the task of parking lot and traffic control.

Fleet Management Department

The Fleet Management Department through services and support provides safe, reliable, cost effective motor vehicle transportation services to the Navajo Nation Government's Departments and Chapters through six (6) maintenance service centers with a self-sustaining budget. Dedicated to providing quality and courteous customer service to all employees.

Core Issues & Priorities

1. Train and certify staff
2. Maintenance of existing facilities

Tasks

1. Obtain Master ASE certification for all mechanics by end of 2021, Goal to have 2 certified by end of this year. ASE Instructor coming to Window Rock next month. Technician pays for final testing. Training is free
2. Chinle & Window Rock facility fencing & lighting by end of the summer
3. Create quick lube bays at each of the 5 service centers, Window Rock is first complete by end of year, other service centers complete by 2021
4. Replacement of fuel dispensers, add new fuel center at Dilkon by 2021
5. Install new heaters and infrared heaters at service centers
**Insurance Services Department**

The Insurance Services Department (ISD) oversees three (3) insurance programs and their administration of insurance policies for the Navajo Nation Government and participating entities. The insurance programs are charged with operation of cost effective insurance coverages designed to protect the assets, property, employees, and health through the following programs:

1) Employee Benefits Program is the plan administrator and named fiduciary administering a partially self-insured health (medical, dental, vision, and pharmacy) and disability plan with fully-insured life insurance plan participants (Navajo Nation Government employees, 13 Enterprises, and 45 LGA Certified Chapters); 2) Risk Management/Safety Loss Control Program is charged with administering insurance policies, claims management, and the administration of a self-insured retention insurance pool. The Safety Loss Control Program collaborates with the three insurance programs in reducing losses and minimizing exposures that affect the insurance pool and its insured participants; and 3) The Workers’ Compensation Act, 15 N.N.C., §§1001, et Seq., established the Workers’ Compensation Program for all employees of the Navajo Nation, including all enterprises and chapter employees, Council Delegates, Chapter Officials and other as set out in the Act to provide claims arising from an occupational accident and/or occupational disease.

**Tasks**

1. Secure consultant contract for MCM CPAs & Advisors LLP to conduct a Performance Audit on the Insurance Services Department’s programs: 1) Employee Benefits; 2) Risk Management/Safety Loss Control; and 3) Workers’ Compensation Program.

2. Assist Nez & Lizer Administration with the development and re-establishment of the Employee Assistance Program for the Navajo Nation insured participants.

3. Develop an archive and retrieval insurance file management system through a federally recognized four-tier document control system for storage of protected health information (PHI).
4. Secure the ISD office by enclosing the entrance and installing a walkup window for security and to protect confidential health information and claims management files.
5. Redesign the office layout to accommodate the Division of General Services staff and Insurance Services programs in Administration Building #1.

**Navajo Nation Telecommunications & Utilities**

The Communications and Utilities Department's primary goal is taking our Nation into the next century by administering, managing, and planning for the most effective and economically feasible telecommunications system; and ensuring by coordinating the Nation's telecommunications system so that it is properly maintained and serviced towards the provision of an uninterruptible telecommunications service.

**Tasks:**

1. Reevaluate Police Services 911 Services, develop 911 services for NN, NNTU pays for installation of the trunks
2. Procure FirstNet service for first responders, OPVP has testing in process, NNTU is identifying which NN offices need FirstNet – complete by June.
3. Solid Waste Management Solution in 16 centralized locations. Complete by end of September. Issues with current provider
4. Coordination for Collocation Application with Tower Landowners/Owner for Radio Equipment on Existing towers for the following locations: At various Sites, such as Klagtoh, Narbona Pass, Ute Mountain, Pueblo Pintado and Little Black Spot.
5. Contractor to contact owner of candidate site and start application Collocation process with prospect landlord, which was completed.
6. Contractor to complete application process following landlord process. Most application process include. Received lease agreement from NTU for review.

**Navajo Transit System**
The Navajo Transit System's services and priorities are providing safe and reliable charter and public transportation for the Navajo Nation. This is achieved through improving the quality of life for all citizens for the Navajo Nation by increasing the accessibility to services and resources of the public and private sectors, particularly in meeting the needs of health care, education, employment, recreation, entertainment and shopping.

**Tasks:**

1. Address late vendor payments
2. Address deficiency notices and audit findings
3. Staffing Vacancies
4. Develop a Bus Fleet replacement plan
5. Ongoing Training Initiatives: Wheelchair securement certification and wheelchair lift maintenance schedule at NM Transit conference, two drivers selected to participate in bus road competition and attend sessions to obtain certifications. Three NTS employees will be able to hold a training session at NTS worksite. Defensive Driving, Sexual Harassment, CPR and other.
6. NMTA Annual Conference, AzTA Annual Conference, ADA training
7. Route Assessments: Several routes are being re-assessed due to inefficient route service and ridership.
8. Bus Shelters: Seven location are pending bus shelters installations which are, Twin Lakes Chapter House (Need to seek approval from chapter official); Shiprock Chapter House (Pending insulation pad in place); Ayania Nez Shopping (Pending insulation pad in place);
9. Burnside Lowes Shopping Plaza; Sanders Shopping Plaza; Window Rock DODE site; Window Rock Admin #1 site.
10. FTA Fy16 Hybrid Bus: Performance end date/milestone updated in FTA TrAMS, Full Local Match $1,250,000.00 (Secured), Project: 10 buses @ $600,000.00 each, RFP in draft form.
13. Surplus Bus Disposal: Integron appraiser waiting on Property sale (Pending; 16 buses have been identified for disposal (Completed);
14. Awaiting approval from Property Management (Completed); Property has 10 titles for bus, waiting for 4 lien release from ADOT.
15. Capital Projects: 1) ADOT Grant - One 30 ft. bus purchase and DPF cleaner; 2) FTA Grant - Two 35 ft. bus purchases and One 40 ft. bus purchase; and 3) NMDOT: Eight bus surveillance systems

Records Management Department

The Records Management / Duplicating Services Department's objective is to maintain and provide custodial care of vital official government records and duplicating services to the Navajo Nation Divisions, Departments, and Programs.

Tasks:
1. Complete the Plan of Operation
2. Complete the Fund Management Plan
3. Conversation of Hard Copy to Digital/Doc Records
4. HVAC System at the FD Warehouse
5. Destruction of Records
Visual Balanced Scorecard
Navajo Nation Washington Office

Mission

Monitors and analyzes congressional legislation, disseminates congressional and federal agencies’ information, develops strategies and decisions concerning national policies and budgets that affect the Navajo Nation. It also assists the Navajo Nation in developing legislative language and testimony.

Priorities

1. Administrative
   a. Staffing
      i. Address any vacancies
      ii. Improve hiring process
      iii. Work on salary assessment to ensure competitiveness
      iv. Improve Coordination & Communication
   b. Improve communication with all Window Rock based stakeholders
      i. Implement process for meeting requests to better facilitate meetings
      ii. Coordinate and improve NNWO process for leadership preparation
      iii. Seek coordination with non NNWO Navajo Nation designated lobbyists/advocates
   c. Budget
      i. Increase budget request
      ii. Address office space
         1. Potentially acquire a permanent office

2. Legislative Priorities
   a. Water Right Issues
      i. Lower CO Basin
      ii. Water rights settlement funds
   b. ONHIR/Padres Mesa
   c. RECA
d. Transportation Highway Reauthorization

e. Special Diabetes

Visual Balanced Scorecard
Division of Community Development

Narrative

The Division deals with Navajo community infrastructure and housing projects, Navajo chapter governance certification, rural addressing, and deals directly with the chapters on a number of administrative tasks. The division provides professional services to chapters maintaining and fostering the relationship the division has with chapter, local, state, and federal officials.

Priorities by Program

Mission

Provide opportunities for the Navajo communities to be self-governing and self-sufficient.

Vision

Promote and empower sustainable communities through Navajo values of K'é and T'áá hwó aji t'éego.

Administrative

Tasks

1. Determine organizational structure and fit (12/1/19)
   a. Determine appropriate resources
   b. Recommend legislation – change of operation modifications
   c. Recommend budget
   d. Administrative Services Centers
   e. Tasks

2. Establish HR team 6/15/19
   a. Hire long standing vacancies 8/1/19

3. Review ASC structure
   a. Recommend modifications

4. Improved employee accountability 7/1/19
5. Engage chapters with chapter symposiums ongoing
6. Review stipends as part of DCD budget 6/1/19
7. Explore solid waste component 7/1/19
   a. Determine appropriate resources
   b. Recommend program structure
   c. Recommend budget
8. Information Technology
   a. The WIND Upgrade Project
      i. Development and testing continue for ICIP, Budget, Rural Addressing, and Profile modules.
      ii. Training and deployment phases.
   b. Development ICIP and 164 Tracker.
      i. Training and deployment (complete)
      ii. Training sessions for initial development of Project Authorization and Project Tracker (complete)

Capital Projects Management Department

Tasks
1. Build internal capacity
   a. Hire internal budget personnel goal to hire (8/30/19)
   b. Hire senior planner (complete)
   c. Improve budget process internally (8/30/19)
      i. Define issues (6/30/19)
      ii. Process improvements (7/15/19)
      iii. Training existing personnel (7/30/19)
   d. Evaluation of project managers
      i. Define lead project manager (complete)
      ii. Advertise and hire for project managers (7/15/19)
      iii. Realign responsibilities (7/15/19)
   e. Agreement with NDOT for on call engineering services (6/30/19)
      i. Identify funding need (complete)
ii. Identify business units (7/1/19)
iii. Identify task orders (7/15/19)

2. Create a similar agreement using NDOT best practice for on call agreements (2020)
a. Identify possible resources to service the Nation (9/1/19)
b. Identify funding need and sources for long range planning
   i. Develop a supplemental funding request (9/1/19)
   ii. Potential resource within Office of the Controller specific to CPMD projects (9/1/19)
c. Fully implemented on call process in 2020

3. Ensure compliance with funding sources (NMCO, Sihasin, TIF)
a. Sihasin Summit (quarterly)
b. Recon meetings ongoing (monthly)
c. Task senior planner with compliance (6/15/19)
d. Work with DOJ for coverage
   i. Funding for DCD specific attorney, advocate, staff assistant (6/15/19)

4. Implement Quarterly meetings with chapters and stakeholders

*Community Housing & Infrastructure Department*

**Narrative**

Community Housing & Infrastructure Department (CHID) is under the Navajo Nation Division of Community Development and was established in 2008. The CHID department consists of four (4) Programs:

- Community Development Block Grant (CDBG)
- Housing Improvement Program (HIP)

**Tasks**

1. Hire on call grant writer 8/1/19
2. Offering 184 Housing loans 7/1/19
   a. Bids solicited complete
b. Adjusted amounts 6/10/19

3. Update and assess CHID locations 9/1/19

4. Establish Restoration and Assessment Unit
   a. Secure funding 6/30/19
   b. Ensure process compliance for transparency ongoing
   c. Establish contract vehicles for heavy equipment usage 10/19

5. Specific Projects:
   a. Increase the number of Households by 4 for a new total of Households to read 11
      for the Mexican Water (Rocky Mountain Scattered) Powerline Extension. 6/30/19
   b. Subgrant Agreements with NTUA
      i. B-12 Program Amendment – Kayenta Powerline Extension to serve one (1)
         household.
      ii. B-16 Tsaile/Wheatfields (Scattered Extensions) Powerline Extension to
          serve seven (7) households.
      iii. B-17 Leupp (Thompson-Long Extension) Powerline Extension to serve five
           (5) households.
   c. Many Farms Waterline (Amendment): Pump house complete and electrical wiring
      in progress by NTUA. On schedule 95%, to be complete by 9/30/19.
   d. Aneth Powerline (Amendment): Environmental documents requested on 10/1/18
      and received on 3/27/19. On schedule to be complete by 9/30/19.
   e. Kayenta Powerline (Amendment): Environmental clearance approved on 3/4/19
      and Sub-Grant Agreement currently at OPVP for signature. On schedule to be
      complete by 9/30/19.
   f. Teec Nos Pos Powerline (Amendment): Waiting on Pre-construction meeting date
      by NTUA, HUD approved Implementation Schedule on 3/25/19. On schedule to be
      complete by 9/30/19.
   g. Many Farms Waterline: Pump house complete and electrical wiring in progress by
      NTUA. On schedule 95%, to be complete by 9/30/19.
h. Mexican Water Powerline: Final Inspection done on 3/12/19 for 7 homes out of 11. Contract for remaining 4 homes currently at OPVP for signature. On schedule to be complete by 9/30/19.

i. Tsaile/Wheatfields Powerline: Sub-Grant Agreements going through 164 review process at Business Regulatory Dept. for review and signature.

j. Lupton Powerline: Construction in progress for 5 homes, near completion 90%. On schedule to be done by 9/30/19.

k. Indian Wells Powerline: Received environmental documents on 3/14/19 and conducting HUD environmental review.

l. Leupp Powerline: Sub-Grant Agreement going through 164 review process, currently at Business Regulatory Dept. for review and signature.


n. Newcomb – 49% complete. Install exterior doors/windows complete. Exterior siding/trim is 90% complete.

o. Dennehotso - Home visit complete 03/28/19, final selection pending. Client & family will remove a single wide mobile home to make room for new unit construction. Final selection approval pending upon feedback from family.

p. Navajo BIA Regional Office, HIP Housing Program Officer completed top eight (8) client files review for housing selection. NRO BIA Housing Program Officer provided an update the FY-2019 Tribal Work Plan to BIA Central Office, Washington, D.C. for final funding

q. Allocation Issues

Administrative Service Centers

Narrative
The ASC Administration began operations on October 14, 2014 to provide technical assistance to the 110 Chapters on the Navajo Nation, from 16 ASC sites divided by (2) service areas;

A. Crownpoint Administrative Service Area (51 Chapters)

B. Chinle Administrative Service Area (59 Chapters)

The latest approved ASC Plan of Operation is (RDCAU-71-18). The ASC program's purposes are to provide planning services and guidance to chapters specifically relating to project planning, infrastructure development, community land use planning, and guidance in the implementation of Five Management System and policies. The goals of the ASC are to promote local governance to develop independent and sustainable communities, implement a project management system, promote Local Governance Act certification for chapters, assist chapters with Post- Local Governance Act certification needs, and enhance human resource and professional development.

Tasks

1. Fully implement self-monitoring, internal controls & compliance to eliminate funds mismanagement.
2. Provide guidance and steps to all Sanction Chapters.
3. Instruct and educate in the areas of internal control, human resources, procurement/contracts, records and property.
4. To establish sustainable Chapter operations and quality assurances.
5. To facilitate working partnerships with other tribal departments and programs relating to local/self-governance.
6. Procurement of MIP Financial Software
7. Group Audits for LGA Chapters
8. Budget Work sessions
9. Staff Development and Training

Navajo Nation Addressing Authority

Tasks
1. Low Mountain, Hardrock, & Sheep Springs
2. Physical addresses for Low Mountain and Sheep Springs Chapters.
3. PAV (physical address verification) & LRAC Training
4. ICIP and NM Funding Approvals [Senate Bill 280] on April 10, 2019 during the RDC Regular Meeting at NDOT in Tse Bonito, NM.
5. Establish a housing task force committee with other housing providers to address gaps, overlap and duplication of housing assistance services.
6. Develop a Navajo Nation Housing Summit to solicit recommendations from construction companies who have experience and technical knowledge in Building Codes to streamline residential and commercial buildings for the Navajo Nation.
9. •March 29. Meeting with Speakers Staff regarding Sihasin Fund and CPMD matters.
Visual Balanced Scorecard

Navajo Nation Division of Community Development
Strategy Map

Community Served:
All members of the Navajo Nation

Preliminary Responsibilities:
Ensure resources are used responsibly and with transparency

Community Housing Infrastructure Department

Community served

Residential capacity

Provide comprehensive information and services

Community Development

Encourage and support community development

Capital Projects Management Department

Build residential capacity

Provide comprehensive funding

Navajo Housing Authority

Capital improvement projects

Administrative Services Centers

Review and structure management

Implement approved plans

Ongoing Priorities

Administrative Priorities, Alignment

Family – supporting our communities (healthy relationships to ensure stability and NHA provides critical constituent services)

Housing – provide direct housing support

Infrastructure – provide infrastructure improvements

Budget and Finance – work with internal support services (DMO/CPIC) to account for accurate budgets and to process direct payments to eligible constituents

Culture, Learning, and Capacity Building

Promote standardization of CDO processes by providing education and training

Encourage transparency and equal treatment

Implement solutions to relieve staffing and condition burden
Navajo Nation Department of Human Resources
Program Priorities

Vision

Enhance the safety, stability, comfort, and productivity of the environment where we live, work, and travel within or outside of the Navajo Nation.

Mission

To maximize the integrity of the Navajo Nation Government with our Customers and Constituents by providing technological solutions and services and setting standards of world-class performance.

Core Issues and Priorities

1. To provide quality Customer Service to our Internal/External clients to provide best practices to our Navajo People; and
2. To continue Policy Enforcement by updating Plans of Operation, Title Amendments, and other enforcement/development of policies and procedures documents; and
3. To maintain adequate funding to ensure continuity of department direct services within DHR for our Navajo People; and
4. To develop effective means of communication between all departments with DHR whether it is written, verbal or electronic; and
5. To support and implement the Nez/Lizer Administration’s Priorities Statement in creating solutions for positive changes for our Dine people and families.

Tasks

1. Improve Quality of Support
   a. Place the Department of Personnel Management on an improvement plan.
   b. The department is under evaluation for the next 30 days, as of April 5th.
   c. The first evaluation of performance will be conducted on May 5th with periodic follow up evaluations based on performance during the prior evaluation period.
2. Streamline and Improve the Recruiting and Onboarding Process
   a. Evaluate process to identify opportunities for improvement and streamlining.
   b. Meet legislative goals to require recruitment and hiring for vacancies within 30 days.
   c. Reviewing all division vacancies 6/30/19
   d. Phase out of obsolete positions 6/30/19
   e. Implement recruitment plans processes 7/1/19
3. Conduct Salary Survey for all Navajo Nation Government Positions
   a. Preliminary end of August 2019
   b. Plan implemented by next FY 2020
   c. Ongoing assessment of contract vehicle
   a. Identify task force 6/15/19
   b. Draft 9/30/19
   c. Fully complete 12/19
   d. Implement and train 2020
5. Improve Personnel Forms and Processes
   a. Revise Performance Appraisals 7/1/19
   b. Employee Warning Notice 7/1/19
   c. Performance Improvement Plans 7/1/19
      Make available on Employee Resource online 7/1/19
   d. Online application 7/1/19
   e. Improve Quality of Support
Visual Balanced Scorecard

Navajo Nation Department of Human Resources
Strategy Map

Community Served:
Navajo Nation departments and divisions as well as the public at large.

Fiscal Responsibilities:
To maximize the integrity of the Navajo Nation Government and
services and setting standards of world-class performance utilizing
Navajo resources.

- Revising Personnel Policies Manual
  Not updated since 2007 needs compliance overhaul to align with current work
  environment, standards, and laws.

- Improving Personnel Forms and Processes
  Revising Performance Appraisal
  Performance Improvement Plan
  Make available on Employee Resource online
  Online application

- Improve Quality of Support
  Customer service is not up to standards.
  The Department of Personnel Engagement has been placed on an
  Improvement Initiative.
  The department is under evaluation for the next 30 days, as of April 3rd.
  The first evaluation of performance will be conducted on May 30th with periodic
  follow-up evaluations based on performance during the prior evaluation period.
  Vice-ML Director 8/15/19 comments:

- Streamline and Improve the Recruiting and On-boarding Process
  Time span between posting an open position and getting a qualified candidate on board is taking too long.
  The process is being evaluated to identify opportunities for improvement and standardizing.
  Legislation passed to require recruitment and hiring for vacancies within 30 days.
  Reviewing all division requests.
  Phase out of obsolete positions.

- Conduct Salary Survey for all Navajo Nation Government Positions
  Ongoing and growing concern that the government employee pay structure is not competitive with the local labor market.
  Ongoing assessment of contract vehicles.
Department of Transportation

Narrative Statement

The NNDOT is responsible for five program areas project management, planning, roads, highway safety, and airport management with 115 to 135 employee’s dependents on season and project. Key / Critical challenge is retaining employees with certifications as the Navajo Nation pay scale, I lower than surrounding government employers requiring same skill set. NNDOT has become the primary entity responsible for the 5,994 miles of roads previously operated by BIA.

Vision

Achieve safe, multimodal transportation standards of excellence.

Mission

Plan, implement, improve and maintain a safe transportation infrastructure through innovation and partnership.

Core Issues and Priorities

1. Complete funded projects
   a. 15 road fund projects have been programmed as priorities for FY 2019. Complete 100 road infrastructure projects (includes culverts, road improvements, new paving, etc.
   b. Complete federally funded projects – 9 projects totaling 41 miles of prioritized projects in next 12 moths, 8 highway construction and 1 grade/drain project

2. Complete 3 Airport Projects
   a. Window Rock Airport – pavement rehab (Dec 2019)
   c. Crownpoint Airport same as above.

3. Complete Gravel Pit Projects
   a. Greasewood end of June 2020
   b. Indian Wells – NN working to purchase awaiting final valuation
c. Cameron – prelim dev stage
d. S Hill – prelim dev stage

4. Utah Navajo Chapter Projects
   a. 7 chapters affected. Need to be included in road maintenance program.
   b. San Juan county and NNDOT will enter into an MOU

5. Federal Legislative Priorities
   a. Provide recommendations for Highway Bill Reauthorization 2020
   b. Develop Government Shutdown Contingency Plan

6. Sihasin Funded Projects
   a. 27 transportation related projects coordinating with NN CPMD

7. Navajo Nation Tribal Transportation Improvement Projects (TTIP)
   a. NDOT currently has 23 active TTIP projects comprehensive of all five Navajo Agencies. These projects encompass grade, drain, gravel, culvert installation, paving and bridge construction. NDOT Planning Department is currently conducting public hearings to address the 2020 TTIP project listing.

8. Navajo Nation Code Talker’s Museum
   a. NDOT is assisting with the Navajo Code Talker Museum and Veterans Center project by providing consultant services in the areas of: normal architecture, structural, mechanical, electrical, and civil engineering, interior design, landscape architecture, construction costs estimating services for the design and construction documents necessary to complete the project. Consultant services also encompass designing a fully functional facility including a complete master plan for the entire site, engineering services and compliances/clearances.

   a. NDOT supports the Office of the President and Vice President’s Navajo Nation Renewable Energy Project by assisting with design, construction and professional engineering services, and permits/clearances.

10. Navajo Nation Headstart Facility
a. NDOT supports the Navajo Nation Head Start Early Learning Center by assisting with design, construction and professional engineering services, and permits/clearances.

11. Ongoing Priorities
   a. Maintain 8,000 miles of dirt, gravel, and paved roads. 110 chapters X 20 miles maintained per quarter.
   b. Continued implementation and monitoring of the Long-Range Transportation Plan
   c. Implementing the 38-year Tribal Transportation Improvement Program (TTIP) to a 5-year TTIP
      i. NNDOT has become the primary entity responsible for the 5,994 miles of roads previously operated by BIA
   d. Address Ongoing Road / Bridge Issues
   e. Maintain a minimum of 1,660 miles of road annually
   f. Maintain 60 miles of roads within the Bennett Freeze area
   g. Field Training – certifications, CDL
      i. 3-6-month certification process
      ii. 2 complete
      iii. 7 pending

Visual Balanced Scorecard
Department of Natural Resources

Narrative Statement

The Navajo Nation Division of Natural Resources is one of several divisions within the Executive Branch of the Navajo Nation government. It consists of the Division of Natural Resources Administration Department, which oversees and manages 13 different departments:

- Agriculture
- AML
- Fish & Wildlife
- Forestry
- Heritage and Historic Preservation
- General Land Department
- Land Department
- Minerals
- Museum
- Navajo Nation Zoo
- Parks and Recreation
- Resource Enforcement
- Water Resources

Vision

To Ensure Quality of Land, Water, Power and Life According to Dine Way of Life Teachings.

Mission

To manage, protect, conserve and preserve the Navajo Nation’s natural and cultural resources for the benefit of the Navajo people.
Core Issues and Priorities by Office

Administration Office Priorities

1. Ensure each department and program within the division implements Dine Way of Life practices in program implementation.

2. Develop and support renewable energy projects
   a. Establish the Navajo Nation Energy Office as defined in the Energy Policy of 2013
   b. Resource to support DNR and OPVP as energy advisor
   c. Paragon Bisti Ranch - DNR is working with NHLCO with the Land Withdrawal process and working with the community of Huerfano on a potential 100-250 MW Solar Farm. accelerate renewable energy development work currently in process.
   d. Draft Plan of Operations and updates to legislation

3. Support and Enforce Navajo Nation Business Act and Navajo Preference / Buy Navajo and Navajo Hiring Preferences

4. Transition Activities regarding NGS closure
   a. Identify the highest and best use of transmission assets
   b. Retirement Guidelines.
   c. Retained Assets.

5. Land Exchange projects
   a. Begin land exchange program to determine feasibility of land exchanges with the States of Arizona, New Mexico, and Utah to support administration goals.

6. Equine Management Strategy Plan
   a. review feasibility of creating a wild horse management policy for the Navajo Nation

7. FBFA Integrated Resources Management Plan (IRMP)

8. Identify permanent DNR office space and building

9. Address Land Acquisitions
   a. Hooghan Hozho Apartment Building,
b. Indian Wells gravel pit
c. Yavapai Ranch

10. Review the Navajo Land Title Documents System
   a. Complete review of leases
   b. Review right-of-way
   c. Review permit transactions

11. Streamline processes for
   a. Homesite Leases
   b. Development Leases
   c. Grazing Leases

12. Clarify and correct all property taxes within AZ and NM

13. Evaluate the Land and Agricultural landscape on the NN to guide and assist all NN officials in agriculture and lands management.

14. Evaluate and Reform Grazing Program Structure

15. Preserve Navajo Values

### Resource Enforcement

1. Finalize Navajo Nation Peace Officer Standards and Training Certification Act Regulations.
2. Finalize DNR Central Radio Dispatch Regulations
3. Draft Memorandum of Understanding between Navajo Parks & Recreation Department and the Resource Enforcement Department.
4. Central Dispatch training requirements for all staff according to NM standards
5. Tasks
6. Complete communication policies and procedures.
7. Approval from RDC and DPM.
8. Ensure all staff are properly trained.
9. DNR Law Enforcement - meet Navajo POST standards.
10. Complete backgrounds
11. Revise MOU between Parks & Recreation and Resource Enforcement for Park
12. Complete PCQ's for law enforcement positions for compliance with Navajo POST.
13. Work towards consolidation of all DRE Law Enforcement Activities under one Department.
14. Develop training standards for new Rangers completing the Academy.
15. Review and complete standard operating procedures for Navajo Rangers.
16. Tse Bonito Ranger Complex - a feasibility study completed, and estimate completed to rehab the existing well or possibly drill a new one.
17. Parks Rangers - complete detail field tour for each Ranger and the area they are assigned to.
19. CODY - Obtain funding for repeaters, internet T-1 line, computers for better access to CODY system;
20. seek funding for annual maintenance cost for CODY system,
21. work with Departments to ensure all employees have access and can input reports into the system.
22. NNPOST - complete the Navajo POST Board Commissioning guidelines and start NNPOST meetings.
23. Obtain funding for Commission Office, develop PCQ's for positions, hire staff, etc.
24. Public Safety System: Re-evaluate Police Services
25. Officer Visibility, Community Policing Services Department of Resource Enforcement (DRE)
26. DRE can apply Community Oriented Policing Services (COPS) techniques and philosophy to improve officer visibility throughout the Navajo Nation.
27. Crisis Response Teams (CRT)Department of Resource Enforcement
28. DRE can work in partnership Navajo Division of Public Safety to develop and implement crisis response teams to address issues such as AMBER ALERT to improve the safety of all people across the Navajo Nation.
29. Cross Commissioning Agreements Department of Resource Enforcement
30. Complete Navajo Nation Peace Officer Standards and Training (NNPOST) can facilitate NDPS to provide cross commissioning to DNR Law Enforcement Officers.
31. Finish draft Navajo Nation Peace Officer Standards and Training Certification Act Regulations.
32. Finish DNR Central Radio Dispatch Regulations with Call Card Appendix and submit to oversight committee for approval.
33. Draft Memorandum of Understanding between Navajo Parks & Recreation Department and the Resource Enforcement Department.
34. Provide advice and work products to the DNR Law Enforcement Workgroup.
35. Review and provide comments concerning NDRE's draft General Orders and Officer Field Training Manual for the Department.
36. Complete all DNR Department orientations with Division Director and Deputy Division Director.
37. Central Dispatch training requirements for all staff according to NM standards.

**Agriculture**

1. Determine feasibility of creating a Navajo Nation Wild Horse Genome/DNA mapping project.
2. Continue promoting cultural education
3. 4th of July Ag conference to include several topics on Dine' culture and agriculture
4. Develop the NN Food Sovereignty policy and activities
5. Research Medicinal Marijuana, i.e. capital, licensing.
   a. Establish coordinated effort with Navajo educational institutions on research and educational programming including genetic research through animal science. (NTU/Dine College/High Schools)
7. The Agriculture Infrastructure Fund (AIF) for the year 2019 and 2010 will be assisting the ranch program with improvements on ranch fee lands.
8. Large scale improvements to enhance our lands and grazing areas.
9. Enhance or water delivery systems and make it green energy for ranchers and Navajo Nation.
10. Continue operations of registered Angus bull herd the Ranch program has for the Nation cattle ranchers:
   a. Increase revenue to the program
   b. Review possibility of calves from our sires joining the Navajo Beef Project from Padre Mesa.
   c. Continue bull leasing program begun in 2010.

AML

1. Complete the 12 projects as requested from USEPA, start work on close-out requirements, complete Sept. 30, 2019.
2. Continue the development on USEPA projects, budget, and submit to USEPA for approval. Start implementation by Sept. 30, 2019. NAMLRD has the expertise to reclaimed mine impacted lands on Navajo, therefore essential in AUM initiatives concerning reclamation of disturbed lands.

Fish & Wildlife

1. Increase size of the zoo
2. Continue promoting cultural education
3. Continue to operate and maintain the NN Eagle Aviary.
4. Complete the renovation of amphibian enclosures.
5. Continue to provide group tours for Navajo youth and school groups for wildlife education purposes.
6. Host the grand opening of the new playground expansion project March 20, 2019.
7. Create programs for domestic and wild animals
8. Seek additional funding
   a. to continue to provide veterinary services for domestic pet control.
9. Collaboration with the Navajo Division of Health to combat Rocky Mountain Spotted Fever
11. Begin implementation of the Agriculture Infrastructure Fund projects
12. Continue lobbying efforts for Recovering America’s Wildlife Act and ensure the Tribal Title is included into RAWA.
13. Continue to assist in weather emergency duties
14. Secure approval of the updates to the Navajo Endangered Species List from RDC.
15. Secure both Legislative and Executive Branch support for Black Footed Ferret reintroduction on the Navajo Nation.
17. Address the backlog of HSL clearances within the 100-day time frame
18. Provide veterinary services through three satellite clinics: Tse Bonito, Chinle and Shiprock
19. Continue clinic as mobile unit service to other communities within the Navajo Nation
20. Complete a mule deer capture and radio collar 25 animals for population monitoring purposes
21. Hire 2 Animal Control Officers for Tuba City and Shiprock
22. Develop a Sihasin Funding Proposal for the Crownpoint animal shelter
23. Complete land withdrawals for animal shelters in Tuba City and Many Farms
24. Revive a tri-party agreement between NN, Indian Health Service and BIA for animal control in Navajo communities
25. Address roaming dog issues and pet over-population issues in the communities
26. Complete 3 Hunter Education classes in Tuba City, Two Grey Hills and Ganado
27. Wildlife Law Enforcement Officers to attend Conservation Law Enforcement Officer Training
28. Patrol areas outside of Exhibit B-1 during the annual eaglet collection by members of the Hopi Tribe
29. Update the Wildlife Law Enforcement Standard Operating Procedures
30. Colorado Ranch Enterprise Operations
   a. Complete the recruitment and hiring of a Ranch Hand for the Colorado Ranch Enterprise (CRE)
   b. Prepare a draft Ranch Operations Plan
   c. Purchase an additional 500 tons of hay for the CRE
   d. Submit the Landowner Preference Permits to Colorado Parks and Wildlife
   e. Complete the registration and secure license plates for the CRE vehicles

31. Hold inter-agency meetings with BLM on oil and gas parcels, with the USFS on unresolved water rights, with the USDA and State Land Board for potential acquisition of the Boyer Ranch state leases

32. Collaborate with Department of Agriculture to provide veterinary services for equine management.
   a. Submit budget and schedule timeline to the Department of Agriculture
   b. Begin to activities to provide equine veterinary services

**Forestry**

1. Continue to research and learn more about the forest carbon offset initiatives.
   a. Once leadership has a position on this matter, support the decision and participate in any advocacy efforts
   b. continue to participate in meetings/calls on this matter.

2. Drought Insurance fund options

3. Work closely with the Navajo Nation Department of Agriculture to ensure forest thinning projects are identified and all proper documentation is submitted.

**Land**

1. Streamlined process for homesite leases
2. Approve and renew Tribal Ranch Leases
   a. Finalize 5 leases
   b. Finalize 25 leases that are awaiting 164 review and final approvals.
3. Create a “permitting office” to review all leases
4. DNR/ NLD & GLDDA plan was development with a “One Stop Shop” concept. Where all Rights of Ways, Leases, Permits and Land Withdraws would be processed.

5. Develop a database of home site leases.

6. Administer 8 Navajo owned ranches that are outside the boundaries of the RES—leased to non-Navajo ranchers.

7. Develop a “One Stop Shop” concept to process all Rights of Ways, Leases, Permits and Land Withdraws.

8. Review Land Exchange options in AZ, UT, CO, and NM.

9. Develop a list of land procurements that have been offered to the Nation or the Nation should pursue.

10. Research “Right of way” Corridors for Navajo ownership and infrastructure with emphasis to establish business.

11. Revive options for large scale environmental and infrastructures projects “Home-site Lease”

**Minerals**

1. Promote and Support Navajo Businesses in the mineral leasing process through adherence to the Navajo Business Act / Buy Navajo.

2. Contract and Grant Projects
   a. Royalty Audit Contract
   b. Minerals (Oil, Gas, & Helium) Production Verification Contract
   c. Surface Mining Grant Ongoing
   d. Mine Safety Grant

3. Gain Approval and Completion of the following:
   a. Brimhall/Indian Wells mine
   b. Cameron mine
   c. Greasewood mine
   d. S-Hill
   e. San

4. Helium Gas and Hydrocarbon Development
   a. Expand helium gas exploration and production
b. Expand by at least 4 additional helium projects

**Museum**

1. Coordinate a discussion with the Code Talker Association on museum(s)
2. Complete following Exhibits at the Navajo Nation Museum
   a. Diné Emergence (Round Room) - 60% complete
   b. Creation Story (Sculpture Room) - 95% complete
   c. Pre Contact Section - 20% complete
   d. Long Walk Section - 80% complete
   e. Treaty Room - 100% complete
   f. Post Treaty Era Section - 10% complete
   g. Government Formation
3. Navajo Code Talker’s
   a. Changing Gallery - 100% complete (for current exhibit)
4. Develop and produce a variety type of show while incorporating Diné culture and humor to be recorded and broadcasted to the Diné community.
   a. Work with Navajo Nation Broadcast Services - Ongoing
   b. Plan details and establish a budget - 90% complete
   c. Identify Talent: Writers, Actors, Musicians, Local Celebrities, etc - 80% complete
   d. Write Skits…Approve - 90% complete
   e. Practice and Perform Skits Live/Record - 0% complete
   f. Broadcast to the public - 0% complete
5. Work with a movie studio to develop and produce a Navajo dubbed major motion picture as a modern means of language preservation.
   a. Proposal meetings with:
      i. Nickelodeon Studios – 70% possibility
      ii. Paramount Pictures – 60% possibility
      iii. Lucasfilm – 60% possibility
      iv. Warner Brothers Studio – 30% possibility
      v. Universal Studios – 20% possibility
6. Update old and catalog new collection pieces including photo archives for proper management and conservation purposes.

7. Complete inventory of collections and photo archives
   a. Identify staffing (college interns) to begin process - 10% complete
   b. Training on use of existing collection management software - 0% complete
   c. Begin evaluation and data entry process - 0% complete

8. Develop and produce various educational programming workshops and lectures for the public.
   a. Establish overall budget for monthly and routine sessions/events – 100% complete
   b. Identify various consultants to continue ongoing educational programming initiatives - 40% complete
   c. Begin contracting process with consultant - Ongoing
   d. Announce and promote event/activity – Ongoing
   e. Conduct event (lecture, meeting, workshop, training, screening, etc.) for public participation - Ongoing

   a. Work with appropriate NN Depts. to investigate engineering process - 10% complete
   b. Develop a budget according to engineering prospects - 0% complete
   c. Identify resources to complete task - 0% complete
   d. Organize a re-dedication ceremony for public attendance – 0% complete
   e. Promote structure with educational and rental potential (for cultural related meetings and events) - Ongoing

10. ENHANCE the annual Nizhóní Arts Market during the Navajo Nation Fair.
    a. Work with NN Dept. of Agriculture to coordinate plans
    b. Identify events to be combined into one location and under one primary coordinator

**Parks and Recreation**

1. Develop outdoor education centers, i.e. field institutes, nature
2. Participate with the Navajo Youth Empowerment Services (NavajoYES) and youth activities
3. Assist with outdoor Education Centers by providing trained instructors and mentors to teach outdoor and nature courses.
4. Marketing Section Determine target markets and advertising.
5. Coordinate "round table" discussions with Navajo Businesses
6. Conduct (3) Tribal Parks Review and evaluate tour services and get feedback from owners on issues.
7. Establish Dine' visitors centers
8. Navajo Tribal Parks
   a. Tribal Parks have visitor centers and contact stations.
   b. Routine service
9. Lake Powell Tribal Park
   a. New visitor center and interpretation services.
10. Little Colorado River Tribal Park
    a. Improve access road and parking lot
11. Lake Powell Tribal Park - Lower Antelope Canyon
    a. Improve access road and parking lot
12. Monument Valley Tribal Park
    a. Improve valley drive through the park
13. Roads Bowl Canyon Recreation Area
    a. Improve south access road to Asaayi Lake/Camp Asaayi
14. Four Corners Monument
    a. Waterline to the park and connection to park facilities
15. Monument Valley Tribal Park
    a. Employee housing for permanent workers
16. Housing Four locations Tribal Parks
    a. Residential trailers for park rangers
17. Parks and Recreation Department Central Office - Window Rock
    a. New department office building
18. Tribal Parks host marathons/fun runs
19. Navajo Parks Race Series and health promotion

Water Resources

1. Revive options for large-scale environmental/infrastructure projects -
   a. Earthen Dams, 2500 of them
   b. Navajo Department of Water Resources (NDWR) - Technical
      Construction Operations Branch (TCOB)
   c. NDWR TCOB will receive funding in the amount of $1.2 million in the
      first year of the Agriculture Infrastructure Fund Management Plan in 2019
      to repair earthen livestock dams.

2. Evaluate the current water infrastructure projects on the list
   a. Navajo Department of Water Resources, Navajo Area Indian Health
      Service, Navajo Tribal Utility Authority
   b. Navajo Department of Water Resources coordinates with Navajo Area
      Indian Health Service and Navajo Tribal Utility Authority on domestic
      and municipal water system improvements.
   c. NAIHS has Sanitation Deficiency Listing.
   d. NDWR is completing capital improvement plans for existing water
      systems across the Navajo Nation. NTUA maintains list of current system
      deficiencies.
   e. Percent completion varies depending on specific projects.

3. Research and reports the status of water treatment plants, with emphasis on
   growth.
   a. Navajo Department of Water Resources, Navajo Area Indian Health
      Service, Navajo Tribal Utility Authority
   b. Navajo Department of Water Resources coordinates with Navajo Area
      Indian Health Service and Navajo Tribal Utility Authority on domestic and
      municipal water system improvements.
   c. NTUA evaluate the existing water treatment plants as part of operations
      and maintenance.
d. NDWR coordinates with NTUA and other on the design of new water treatment plants for the Navajo-Gallup Water Supply Project and other currently funded projects.

4. Evaluate the current water infrastructure projects on the list
   a. Navajo Department of Water Resources, Navajo Area Indian Health Service, Navajo Tribal Utility Authority
   b. Navajo Department of Water Resources coordinates with Navajo Area Indian Health Service and Navajo Tribal Utility Authority on domestic and municipal water system improvements.
   c. NAIHS has Sanitation Deficiency Listing.
   d. NDWR is completing capital improvement plans for existing water systems across the Navajo Nation. NTUA maintains list of current system deficiencies.
   e. Percent completion varies depending on specific projects.

5. Research and reports the status of water treatment plants, with emphasis on growth.
   a. Navajo Department of Water Resources, Navajo Area Indian Health Service, Navajo Tribal Utility Authority
   b. Navajo Department of Water Resources coordinates with Navajo Area Indian Health Service and Navajo Tribal Utility Authority on domestic and municipal water system improvements.
   c. NTUA evaluate the existing water treatment plants as part of operations and maintenance.
   d. NDWR coordinates with NTUA and other on the design of new water treatment plants for the Navajo-Gallup Water Supply Project and other currently funded projects.

**Historic Preservation**

1. Conservation Planning Agreement between NRCS, Navajo Nation, and BIA
Visual Balanced Scorecard
Navajo Hopi Land Commission Office

Vision

Serve all 3,500 plus families and their offspring impacted by the Navajo-Hopi Land Settlement Act.

Mission

The NHLCO is the office within the Navajo Nation designated with the duty and responsibility to rehabilitate and improve the lives of families and communities impacted by the Navajo-Hopi Land Settlement Act.

Core Issues and Priorities

1. Expend $3.2 M of Escrow Funds
   a. Chapter Outreach
   b. Project Management Plan
   c. NHLC staff 6B and FMIS certified
   d. Letters to LGA Chapters
   e. Letters to NLGA Chapters
   f. Brief NHLC, attend all Chapter planning meetings
   g. Develop position descriptions for Project Manager & Grants Writer
   h. Develop positions to administer the Rehabilitation Trust Funds (Proceeds from Twin Arrow)
   i. Develop positions to assist chapters with technical and construction

2. Identify Status of $3.75 M of Navajo Nation appropriated funds
   a. Inquire with OOC on status of funds determine if NN Funds have expired and been returned to the UUFB
   b. If expiry reached revisit new allocation or legislation to renew
   c. Inquire with NHA if matching offer is still a consideration Housing (Expend $3.75M of NN Funds)
   d. Possibly use these funds to support administration of escrow funds expenditure
3. Improve Program Delivery
   a. Update Plan of Operation
   b. Assess and recalibrate staffing levels
      i. Reassess ongoing projects for further work Paragon Ranch
         1. Work with DNR Work with DNR to identify current status
         2. Feasibility Assessment

4. Ongoing Program Priorities
   a. Work collaboratively with chapters to expend funds
   b. Hold federal government accountable for fulfilling relocation act commitments through legislative advocacy
   c. Contingency plans for Padres Mesa Ranch
   d. Collaboration on lease modification with Navajo Gaming Enterprise and Navajo Division of Transportation
   e. Continue progress with Paragon Ranch Solar Project
   f. research ideas for potential revenue generating ventures for RHF
Visual Balanced Scorecard
Veteran's Administration

Narrative Statement

Vision

Honor and Respecting our Navajo Veterans by striving to provide the highest quality services possible.

Mission

To ensure that all Navajo Veterans, surviving spouses of Navajo Veterans and Gold Star Parents, and opportunities to access benefits and services from the Navajo Nation, State, Federal and other services for which they qualify.

Core Issues and Priorities:

1. Improve the Financial Assistance Program

   The NNVA strives to provide high quality and timely processing of veteran’s assistance improvements can be made to better serve eligible beneficiaries.

   Core Issue Statement: Processing of financial assistance checks takes too long according to beneficiaries.

   Veteran requires assistance and presents application identifying the need to Chapter Veteran’s Organization (CVO). CVO hears the need and assesses merit if supports then passes a resolution. Veteran then takes application and attaches W9, resolution, and meetings minutes from CVO meeting and provides to Agency Office. Agency Office validates application and reviews for accuracy and compliance to ensure applicant is eligible and then forwards to OOC A/P for payment. Once payment issued a paper check is provided to Agency Office who then must hand deliver to applicant.

   The process creates unnecessary bottlenecks from time veteran determines need to issuance of support payment.
Process review – the following steps create bottlenecks and can result in delays. Veteran must wait for CVO to schedule a valid meeting and take action on request.

- Veteran must handle paper application along with all paper requirements to agency office, which may be a distance from veteran’s home location.

- The agency office logs in a paper application from the veteran with no transparency as to the time it may take to review and forward for payment. If the application is deemed insufficient the veteran may not be notified in a timely manner. The team was notified of instances where a veteran was deemed ineligible due to an incomplete application but still received partial assistance.

- The standardization and knowledge base are inconsistent from agency office to agency office and not all agency officers have the requisite training to process timely applications for payment (i.e. 6B)

- Each and every request must be signed and approved by the executive director.

- Once OOC has received a packet they also log in a paper document any number of times in their internal system prior to hitting accounts payable team for payment. If found insufficient for incomplete documentation etc. OOC must return to Agency Office.

- Assuming payment is approved the application is prioritized as all veteran requests are prioritized by OOC. Then payment is issued in the form of a paper check released to the agency office who then notifies the applicant/receiver via telephone. This call comes from a blocked number and the applicant may or may not answer.
• Once applicant is notified the agency office must get them the paper check and it must be delivered directly to applicant or to an authorized person who is identified via a notarized letter from applicant.

These are major inefficiencies within the process that results in massive delays, inconsistencies in applications, inconsistencies in information provided, and more troubling can result in loss of personal identifiable information (PII) and loss of financial checks/documents. It has been reported that due to the paper-based process duplicate checks have been issued and, in some cases, needed assistance checks were misplaced.

Tasks:

1. Review cradle to grave process for assistance
2. Attend agency council meetings to get input
3. All Veteran's Service Officers FMIS/6B Certified
4. All Account Management Specialists FMIS/6B Certified
5. Remove Executive Director approval from assistance process
6. Full automation of application process
7. Revamp of entire application process
NNVA has already begun an internal review of existing business process and identification of key stakeholders and processes.

Further recommend an independent review and assessment to facilitate a streamlined process. A more user-friendly process should be implemented to reduce loss of PII and improve service times to veterans and eligible parties.

This may include measures such as implementing electronic applications, streamlined review, disbursement of funds at chapter level, and electronic payment disbursal.

2. Improve the Housing Assistance Program

The NNVA is to provide housing assistance in the form of new builds or improvements for eligible veterans to address substandard living conditions. Goal is to provide assistance to 75 annually to meet the need.

Core Issue Statement: Homes are not being constructed in a timely and efficient manner consistent with legislative intent. Findings have been previously reported by audit.

Tasks:

1. Review and Update Housing Plan
2. Review Legislation for Veterans Housing
3. Recommend Legislative improvements (if any)
4. Feasibility of 20 more homes in existing resource vehicles/contracts
5. Review current applicants to review missing/incomplete apps
6. Fully developed housing plan and initiative
7. Feasibility Assessment of 75 homes/year
8. Review Manufactured/Modular Options
9. Feasibility of urban homes for veterans in metro areas
10. Assess all major repairs/maint/improvements
11. Create MOU with existing housing providers within the Nation (NHA, CPMD, AE)

12. Review of alternatives for housing:
   a. Assisted living
   b. HUD regulated housing
   c. Community facilities
   d. Multifamily housing options

13. Review how to leverage grants and external fund sources
   a. Development of an inspection program requiring a new AE position

Administration continues to correct deficiencies and address plans for alternative means of building homes in a timelier and cost-effective way.

The current director’s draft plan seeks to address transparency issues in addition to building standard issues and cost.

3. Improve the program overall administration

The intent of the Navajo Nation Veteran’s Administration is to provide assistance to all eligible persons. NNVA has strived to do so with current resources.

Core Issue Statement: The NNVA is not consistently meeting its mission to ensure that all Navajo Veterans, surviving spouses of Navajo Veterans and Gold Star Parents, and opportunities to access benefits and services from the Navajo Nation, State, Federal and other services for which they qualify.

The mandate of the Veteran’s Administration to ensure all eligible veteran’s and parties have access to all available benefits be it tribal, state, or local is a large task. The current staff have been meeting the need operating in less than ideal processes and with substandard staffing levels. In order to progress toward a more effective and efficient veterans program services and products, it is essential for the program to staff as listed below at a minimum. The staff
budget is provided through the current Navajo Nation Executive Branch funding level or any increase thereof. Additional funding of staff can be augmented through the Veterans Trust Funds pursuant to legislation.

Tasks:

1. Update Plan of Operation
   a. Complete and currently pending DOJ review
   b. Submit to stakeholders for comments
   c. Introduce and adopt
2. Create and Implement Communications Plan
3. Prepare 2020 Budget with 5-year timeline in place for future
   a. Critical need positions estimate at $200K, including benefits
4. Recommend Staffing Levels to include:
   a. Executive Director
   b. Deputy Director
   c. Budget Officer (Critical need Accountant)
   d. Finance Officer (Critical need Accountant)
   e. Accounting Technicians (2) (Critical need at VA CO AMS’s)
   f. IT Tech/Trainer
   g. VA Liaison (Critical need)
   h. Housing Director (New AE position being created)
   i. Construction Representatives/Inspectors (2) (In house temporary under new AE)
   j. VSOs (5)
   k. Agency Receptionists/Clerk (5)
   l. Agency Accounting Technicians (5)
   m. Agency VA Liaison (5)
   n. Agency Construction Representatives/Inspectors (5-10) (MOU/MOA)
   o. Benefits and Claims Officer (Critical need)
5. Review current FTES & Fill Positions
6. Create 3 Position Descriptions with DHR
7. Update JVAs, ID critical needs
8. Meet all 5 agencies veterans’ organizations
10. Review 2010 Legislation - Prepare amendments etc.

4. Ongoing Program Priorities

a. Attend NN Veterans Advisory Council Meetings
b. Review Veteran’s Advisory Council efficacy – recommend improvements and technical advice as required via statute.
c. Provide ongoing coaching and training for in place staff to improve customer service and standardization.
d. Develop ongoing relationship with HEHSC
e. Attend randomly selected CVO meetings 5 each quarter
Visual Balanced Scorecard

Improved Financial Assistance Program
- Review and update policies for assessment
- Attend agency council meetings to get feedback
- All department service officers in NMOS
- Conduct community outreach
- Increase number of approved applications
- Full automation of application process
- Reduce overall application process

Improved Housing Assistance Program
- Review and update housing policies
- Review legislation for veterans housing
- Update OPM contract
- Revise legal compliance improvements of
- Develop a comprehensive list of all approved
- Increase number of veterans
- Reduce current applicants
- Reduce overall application process
- Reduce overall process

Administrative Process Improvements
- Update data and operational costs
- Create and implement communications Plan
- Project 2020 budget
- Update 

Continued

Community Served
Navajo Veterans, serving veterans of Navajo Veterans and Gold Star parents of Navajo veteran

Fiscal Responsibilities
- Ensure budget adherence, specifically the Navajo Veterans Trust Fund and related administrative for veterans, are used responsibly and

Financial Management
- Ensure financial management, specifically
- Ensure financial management, specifically
- Ensure financial management, specifically

Administration Priorities Alignment
- Identify: supporting our service men and women and their families. Focus on health relationships to ensure viability and stability.
- Mental Health: supporting our service men and women and their families. Supportable community to behavioral and mental health issues.
- Housing: support veterans in obtaining
- Infrastructure: support veterans in obtaining
- Budget and Finance: maintain processes to do the same as described above.

Culture, Leadership, and Capacity Building
- Promote standardization of NAVPA processes
- Encourage transparency and equal treatment
- Implement solutions to relieve staffing and constituent burden
Gaming Regulatory Office

Narrative Statement
The Navajo Nation Gaming Regulatory Office is established within the Executive Branch of the Navajo Nation Government and has overall civil regulatory authority over Gaming Activities within the Nation.

Mission
Protect tribal sovereignty as it relates to gaming activity in accordance with the Navajo Gaming Ordinance, Regulations and Tribal - State Compacts - NM and AZ
Protect tribal assets: Money, patrons, employees, and integrity

Priorities and Goals
1. Create a training to teach management mediation/conflict resolution skills.
2. Re-evaluate the Personnel Policies and begin to address change
3. Title 17 Amendments to include crimes involving tribal gaming industry
4. Create a housing plan and re-visit the process for employees in the Twin Arrows, AZ area
5. Education, life-long learning, volunteerism, experiential learning by sponsoring events when able to and send volunteers to assist First Lady and Second Lady events.

Visual Balanced Scorecard
Gaming Regulatory Authority
Strategy Map

Community Served
The Navajo Nation its members and others

Fiscal Responsibilities
Ensure Navajo Nation gaming compliance with applicable financial requirements

Organizational Capacity Building
Re-evaluate the Personnel Policies and begin to address change

Public Safety
Title 17 Amendments to include crimes involving tribal gaming industry

Housing
Create a housing plan and re-visit the process for employees in the Twin Arrows, AZ area

Education
Education, life-long learning, volunteerism, experiential learning by sponsoring events when able

Administration Priorities Alignment
Economic Development & Tourism: Support gaming industry in bring economic opportunity and development to the Navajo Nation

Culture, Learning, and Capacity Building
Create a training to teach management mediation/conflict resolution skills

Foster work environment of collaboration
Telecommunications Regulatory Commission

Mission
To regulate the telecommunications industry on the Navajo Nation. Is committed to the protection of the public welfare, regulation and security with regard to telecommunications. Its purpose is to service, develop regulation and to exercise its authority promulgated by the Navajo Nation.

Vision
To regulate, promote and strengthen the telecommunication industry to benefit the Diné.

Priorities:

1. ER Alerts- Tasks are almost done; already corrected with cell services.
   a. NTUA; Been doing well is certified ready to go also with testing equipment already done.
   b. Cellular One; will be done hopefully end of July 2019 once certified will be able to do equipment testing (making them follow regulations).

2. NN Wide Campaign; let people know about the alerts
   a. July/August 2019
   b. Amber alerts/weather alerts; able to send Amber Alerts on requests.

3. First Net-
   a. Testing OPVP tracking; happened in Feb 2019
   b. Funding Agency; All Commission
   c. No date for deployment; est 2020
   d. *** AT&T will be coming out in June 2019 ***

4. 911 Dispatch-
   a. Meeting with various departments & what DPS wants; coverage shrinks by half with P25.
      i. Working with vendors with next generations; asking about data base.
   b. Facility locations; can house all in one building & modify
      i. If calling 911 will get bounced around
ii. Shutting down dispatch unit in Flagstaff, AZ; wanting to salvage equipment

5. Staffing/Resource Needs-
   a. 4 additional to complete staffing; only 2 employed right now
   b. Budget is 300,000 as of now; may need more due to hiring more staff.

6. Fund Management Plan-
   a. Meeting with all chapters in NM with PRC documents during the summer 2019

Visual Balanced Scorecard
Tax Commission

Narrative Statement

The division was established pursuant to the formation of the tax commission establishment in 1974. Office of the Navajo Tax Commission values: professionalism, confidentiality, honesty, respect and accuracy

Vision

By being a leader in tribal tax administration, ONTC envisions a comprehensive system of taxation that supports a sustainable economy of the Navajo Nation.

Mission

To promote tribal sovereignty by collecting tax revenues and to provide taxpayers quality service by helping them understand their tax responsibilities through fair and just application of Navajo tax laws.

Core Issues and Priorities

1. Staffing
   a. Legal - Vacant Tax Attorney position unable to fill for several years
   b. Staffing – Overall staffing insufficient to perform all the responsibilities of the office

2. Database Project

   The Office of the Navajo Tax Commission received an allocation of $300,000 in FY 2018 for the purpose of implementing a Taxpayer/Revenue Database Project. Began agreement in 2017 with NLD however, due to delays NTC is considering other vendors.

   Tasks
   a. Determine path forward with NLD and drop date
   b. Solicit an RFQ or RFP
   c. Select Vendor
   d. Implement project/database

3. Fuel Excise Tax Inspections
a. NTC is working to scheduled is a Fuel Excise Tax (FET) inspection of all the retailers that sell gasoline fuel and diesel on the Navajo Nation.

b. Joint FET inspection performed with the Arizona Department of Transportation (ADOT) will be conducted during the 3rd quarter.

Tasks
a. Determine dates of inspection with ADOT
b. Resource/Schedule

4. Tax Statute and Regulation Review
ONTC will be meeting with the Navajo Tax Commission (NTC) in a work session to discuss proposed amendments to the various tax statutes and regulations.

Tasks
a. Set up meeting with commission
b. Review all pertinent rules and regulations
c. Make recommended changes if any

5. Administrative Cost Review

6. Ongoing
a. Routine tax filing processing
b. Tax assessment appeals processing
c. Tax collections
   i. Meet FY 19 tax revenue projection of 117 m
d. Audits
   i. Perform 1750 Desk audits
   ii. Perform 16 tax payer audits
Visual Balanced Scorecard

Navajo Nation Tax Commission
Strategy Map

Community Served
As being a leader in tribal tax administration, DNTC envisions a comprehensive system of taxation that supports a sustainable economy of the Navajo Nation.

Fiscal Responsibilities
Upholding Navajo Nation sovereignty, DNTC’s mission is to maximize tax revenues through courteous, fair, and just application of tax laws, with professional customer service, and provide education on Navajo tax laws.

Staffing
Legal\nAccountants
IT

Fuel Excise Tax Inspection
DNTC is working to schedule a Fuel Excise Tax (FET) inspection of all the retailers that sell gasoline in the Navajo Nation.

Tax Statutes and Regulations Review
DNTC will be meeting with the Navajo Tax Commission (NTC) in a work session to discuss proposed amendments to the various tax statutes and regulations.

Database Project
The office of the Navajo Tax Commission received an allocation of $500,000 in FY 2018 for the purpose of implementing a Taxpayer Revenue Database Project. Begin agreement in 2017 with RLC; however, due to delays, RLC is considering other vendors.

Ongoing
Routine tax filing processing
Assessment appeals processing
Tax collections
Review FY-19 tax revenue
Provide 175 delinquent audits
Perform 19 tax payer audits

Administration Priorities Alignment
Budget and Finance - Collect revenues for the Nation and implement fair tax policies to foster economic growth.
Environmental Protection Agency

Narrative Statement

The Navajo Environmental Protection Commission was established in 1972 and it was in the Natural Resources Department. The objective of the commission was to review and approve leases for resources extraction with the Navajo Tribal Council. At the time, these resources included oil, gas, uranium, copper and coal. Resources were abundant and the Navajo tribal government's mission was to extract resources for revenue pursued a robust extraction mission to add revenue to its financial base.

In 1995, Navajo Nation Council approved legislation for the Navajo Nation Environmental Protection Agency to become a regulatory agency charged with protecting human health and the environment. The legislation also transferred the Navajo Nation Environmental Protection Agency to the Executive Branch, so it was no longer under the Natural Resources Division.

Simultaneously in April 1995, the Navajo Nation Council passed a resolution approving the adoption of the Navajo Nation Environmental Policy Act. This Act provided guidance for NNEPA on the protection of air, water and land resources and the recognition that a clean environment contributes to maintaining harmony and balance on the Navajo Nation.

Since the 1990s, NNEPA departments and programs have worked diligently to seek authorities which enhanced more and more responsibilities to protect air, water and land resource of the Navajo Nation.

Mission

The Navajo Nation Environmental Protection Agency is committed to protecting Mother Earth and Father Sky and all living beings through environmental laws and regulations by honoring traditional dine’ teachings and culture.

Vision
Restoring harmony and a sustainable environment among all living things.

Core Issues and Priorities

1. Address any vacancies
2. Optimize Organizational Structure
   a. Plan of Operation Updates
3. Superfund Building Completion
4. Coordinate with DNR on AML crossover efforts
5. Review potential Regulatory Tax for EPA on development projects
6. Draft Solid Waste Program
   a. Coordinate discussions with DED and DCD
7. Develop initiatives to educate communities and our schools/youth to promote more environmental awareness and respect for both Mother Earth
8. Re-evaluate Navajo Nation business policies related to economic development
   a. Examine our procedures/processes to expedite the permitting process to encourage external investment in projects
9. Encourage sustainable environmentally sound projects
   a. Input in developing new energy alternatives that are environmentally friendly
   b. Participating in Hayoolkaal Work Group
10. Review the Antiquities Act 1902 on Public Lands
11. Pursue and continue to Address the Uranium Clean-up Process
12. Tronox Superfund Program
   a. Monitor 46 area mine sites
13. Crisis Response Teams (CRT)
   a. Ensure All Hazard Alert System operations oversight
14. Establish some initiatives/partnerships with Chapters and local communities to educate importance of environmental stewardship – address illegal dumping
15. Ensure compliance from all developers with Current Water Infrastructure Projects, Water Treatment Plants, Gravel Pits and New Buildings Projects
Visual Balanced Scorecard
Diné Uranium Remediation Advisory Commission

Narrative

The purpose of the Commission is to study and reach conclusions about the impacts of uranium mining and uranium processing on the Navajo Nation and to make recommendations to the President of the Navajo Nation and the Navajo Nation Council for policies, laws and regulations to address those impacts.

The Commission may review and make recommendations on issues including but not limited to the following:

1. remediation and restoration of areas contaminated by past uranium mining and uranium processing;
2. appropriate technologies to address wastes including potential locations to dispose and isolate uranium wastes;
3. the role of the Navajo Nation in remediation of such sites;
4. opportunities to increase the employment of members of the Navajo Nation in remediation work;
5. the need for and scope of studies of the effects on the environment and human health of exposure to uranium wastes;
6. the potential impacts and risks of new uranium development;

Public and community involvement is also large part of the Commission’s work in working with all stakeholders on uranium remediation. There are 11 members on the commission: 6 regional, 1 youth, 1 at large, NNEPA, AML Manager and the Navajo Superfund Program Supervisor with three current vacancies. The Commission is working with Navajo EPA and USEPA co-regulators and many other stakeholders by studying issues and drafting polices to address those issues in the remediation of 523 abandoned Uranium Mines within the exterior boundaries of the Navajo Nation. The mines are grouped into 6 regions, 219 are currently funded for cleanup with 46 of those considered priority.
Core Issues and Priorities

1. Get Division Budget Approved

Core Issue Statement: The Commission is currently operating without an approved budget

Without an approved budget the Director is unable to hire the required staff necessary to accomplish their assigned duties. There are two existing vacancies for a Scientist and an Office Assistant. The Director currently works out of a small room in the NNEPA offices. The FY19 budget was not completely processed for approval, a new FY20 budget has been prepared and submitted for approval. Without adequate funding the Commission is ineffective in carrying out their assigned duties. The budget needs to be approved asap to enable effective administration and management of the studies required to address the impact of uranium wastes.

2. Amend the Division Plan of Operations

Core Issue Statement: Once the budget is approved and staff is hired the first order of business for this relatively new Division is to set up a proper office and organization and hire staff. Goal is to have this completed by Q1 of 2020. The current Plan of Operations is also in the amendment process.

3. Develop and Gain Approval of Rules of Order

Core Issue Statement: Another priority is to gain approval of the proposed Commission’s Rules of Order by the Navajo Nation Council.

4. Integrate Fundamental Law into the Superfund Process
Core Issue Statement: It is imperative to integrate the principles of Fundamental Law into the Navajo Nation Superfund Process to protect Navajo culture and traditional lifeways during uranium cleanup. So the Commission will work with Navajo EPA on incorporating Fundamental Law in the Navajo Superfund Process. Additionally, the Commission set up the cultural subcommittee to work on identifying ecological receptors of significant culture values which will be used in the risk assessment. Human health and ecological receptors are protected during cleanup and beyond.

5. Waste Disposal Methods and Potential Locations for Repository Sites Study

Core Issue Statement: The Commission also set up a technical subcommittee to study and develop a framework for waste disposal methods and potential repository sites policy.

Visual Balanced Scorecard
Tables
RESOLUTION OF THE
NAABIK’ÍYÁTI’ STANDING COMMITTEE OF THE
24TH NAVAJO NATION COUNCIL -- First Year, 2019

AN ACTION:

RELATING TO NAABIK’ÍYÁTI’ COMMITTEE; APPROVING AND ADOPTING THE LEGISLATIVE PRIORITIES OF THE NAVAJO NATION AS DETERMINED BY THE 24TH NAVAJO NATION COUNCIL RELATING TO THE STATE OF ARIZONA.

WHEREAS:

A. Statements of policy, enactment of positive law, intergovernmental agreements, budget resolutions, and reallocations, must be reviewed and approved by resolution by the appropriate standing committee(s) and the Navajo Nation Council except as otherwise provided herein. 2 N.N.C. § 164 (A).

B. Statements of policy are written statements submitted to federal, state or local governments by a Navajo Nation official stating the official position of the Navajo Nation on proposed legislation or other action by that government. See 2 N.N.C. § 110(W).

C. The Navajo Nation established the Naabik’íyáti’ Committee as a Navajo Nation Council standing committee and as such empowered Naabik’íyáti’ Committee to assist and coordinate all requests for information, appearances and testimony relating to proposed county, state and federal legislation impacting the Navajo Nation. See 2 N.N.C. §§ 700(A), 701(A)(6).

D. The 2019 Arizona Legislative Priorities provides a list of topics addressed during the Naabik’íyáti’ Committee’s State Affairs Task Force Subcommittee meetings.

E. The Navajo Nation’s legislative priorities for the State of Arizona are as follows:

1. Community Development
   a. Pursue IPR equity, dual taxation or capital projects.
b. Continue to protect Navajo gaming from private or state expansion.

c. Support additional Highway User Revenue Fund (HURF) funding for counties.

d. Increase Navajo portion from Arizona Fuel Excise Tax from 12 cents to 16 cents.

e. Support the reintroduction and passage of SB 1086, which would have allowed Counties under 400,000 population to increase taxes for roads.

2. Economic Development

a. Prioritize State funding for Navajo development between: (A) Capital Projects, (B) Dual Taxation, or (C) TPT Equity.

b. Oppose forms of gaming expansion that harm Navajo gaming.

c. Continue to support Navajo efforts to keep Navajo Generating Station and Four Corners Power Plant open.

3. Education

a. Support Governor Ducey's plan for additional K-12 funding; 20% over three years.

b. Expand Code Writers Education Program for Navajo students.

c. Oppose any additional measure of Desegregation Phase Down, which cost Arizona schools, serving Navajo funding.

d. Continue to advocate for expanding Tribal College Dual Credit Program.

e. Advocate for increase funding for Office of Indian Education.

4. Public Safety

a. Continue support for First Net implementation.
b. Introduce Liquor Bill to limit liquor store placement close to the Navajo Nation.

5. Social Services

6. Health Care
   a. Continue to obtain appointment for Navajo to the Advisory Council for Indian Health Care.
   
b. Navajo initiative to publicize Kids Care availability.
   
c. Advocate for a CMS ruling that will allow the Arizona policy on eliminating work requirements and 5 year lifetime limits for tribal members on AHCCCS.
   
d. Support the reintroduction and passage of SB 1086 which would have allowed, if passed, increased provision of chiropractic services.

7. Natural Resources
   a. Continue to support the continued operation of Navajo Generating Station and Four Corners Power Plant.
     
   b. Support LCR settlement process that Navajo initiates with Hopi and the State.
   
   c. Prepare to oppose legislation next session, if harmful to Navajo, regarding ground water issues.
   
   d. Monitor Colorado River negotiations for any impact on Navajo.
   
   e. Monitor deregulations docket at the Arizona Corporation Commission.

8. Navajo Veterans
   a. Notify targeted qualified veterans for tax refund, application process, and the time limit to obtain funds.
b. Ensure sufficient state budget funding for the Arizona Department of Veteran's Services to serve Navajo Veterans, as well.

c. Work with Navajo Veterans Agency and State to ensure effective delivery service.

d. Advocate for additional funding for Veterans Education Assistance and boost workforce opportunities for Veterans.

e. Increase funding for services related to Social Services and Mental Health.

f. Advocate for grants to fund community agencies to provide services for community and veterans cemeteries.

9. Transportation


1. Chiricahua Bridge (Structure No. 1003) - Bridge Rehabilitation and repair;

2. Agua Sal Wash - Southbound Bridge (Structure No. 1004) - Partial bridge deck replacement;

3. Agua Sal Wash - Northbound Bridge (Structure No. 1005) - Bridge Replacement;

4. Lukachukai Creek (Structure No. 1006) - Bridge Replacement.


F. These priorities were adopted and approved by the 23rd Navajo Nation Council in Resolution NABID-79-18, attached as Exhibit A.

G. The Navajo Nation finds it in the best interest of the Navajo People to support the approval and adoption of the Legislative Priorities of the Navajo Nation as determined by the 24th Navajo Nation Council and relating to the State of Arizona.
NOW, THEREFORE, BE IT RESOLVED:

A. The Navajo Nation hereby approves the Navajo Nation’s Legislative Priorities relating to the State of Arizona as determined by the 34th Navajo Nation Council and authorizes the Navajo Nation President, the Navajo Nation Speaker, and their designers, and the Hahah"i'iyot" Committee’s State Affairs Task Force, to advocate the position of the Navajo Nation with the State of Arizona.

B. The 34th Navajo Nation Legislative Priorities for the State of Arizona is as follows:

1. Community Development
   a. Pursue TFT equity, dual taxation of capital projects.
   b. Continue to protect Navajo gaming from private or state expansion.
   c. Support additional Highway User Revenue Fund (HURF) funding for Counties.
   d. Increase Navajo portion from Arizona Fuel Excise Tax from 12 cents to 16 cents; maintenance and improvements on current/new school bus routes.
   e. Support the reintroduction and passage of SB 1086, which would have allowed Counties under 400,000 population to increase taxes for roads.

2. Economic Development
   a. Prioritize State funding for Navajo development between: (A) Capital Projects, (B) Dual Taxation, or (C) TFT Equity.
   b. Oppose forms of gaming expansion that harm Navajo gaming.
   c. Continue to support Navajo efforts to keep Navajo Generating Station and Four Corners Power Plant open.
   d. Upon the closure of the Navajo Generating Station, support the Navajo Nation in transitioning to
renewable energy for sustainable economic diversification.

e. Support Navajo Nation Economic Development within the I-40 corridor.

f. Support of immediate improvement of infrastructure, electricity, waterlines and roads in the Navajo Partition Lands-Former Bennett Freeze.

3. Education

a. Support Governor Ducey’s plan for additional K-12 funding; 20% over three years.

b. Expand Code Writers Education Program for Navajo students.

c. Oppose any additional measure of Desegregation Phase Down, which cost Arizona schools, serving Navajo funding.

d. Continue to advocate for expanding Tribal College Dual Credit Program.

e. Advocate for increase funding for Office of Indian Education.

4. Public Safety

a. Continue support for First Net implementation.

b. Introduce Liquor Bill to limit liquor store placement close to the Navajo Nation.

c. Cross Commissioning/Training and Certification.

d. Improve presence within their respective jurisdiction, being pro-active of the County Sheriff and the Arizona Department of Public Safety on the Navajo Nation.

5. Social Service

6. Health Care
a. Continue to obtain appointment for Navajo to the Advisory Council for Indian Health Care.

b. Navajo initiative to publicize Kids Care availability.

c. Advocate for a CMS ruling that will allow the Arizona policy on eliminating work requirements and 5 year lifetime limits for tribal members on AHCCCS.

d. Support the reintroduction and passage of SB 1086 which would have allowed, if passed, increased provision of chiropractic services.

7. Natural Resources

a. Continue to support the continued operation of Navajo Generating Station and Four Corners Power Plant.

b. Upon the closure of the Navajo Generating Station, support the Navajo Nation in transitioning to renewable energy for sustainable economic diversification.

c. Support LCR settlement process that Navajo initiates with Hopi and the State.

d. Prepare to oppose legislation next session, if harmful to Navajo, regarding ground water issues.

e. Monitor Colorado River negotiations for any impact on Navajo.

f. Monitor deregulations dockets at the Arizona Corporation Commission.

g. Continued protection of sites sacred to the Navajo Nation.

h. The United States Department of Agriculture, Arizona Department of Agriculture, Natural Resources Conservation Services (NRCS) State Conservationist to work government-to-government with the Navajo Nation pursuant to the Memorandum of Agreement between the State and Navajo Nation to
assist the Navajo Nation Soil Water Conservation District Board of Supervisors, and the Navajo Nation District Grazing Committee plan of Operation to 1) Conserve water, dams, forage, and lands and 2) To rebuild areas where deteriorated.

8. Navajo Veterans
   a. Notify targeted qualified veterans for tax refund, application process, and the time limit to obtain funds.
   b. Ensure sufficient state budget funding for the Arizona Department of Veteran’s Services to serve Navajo Veterans, as well.
   c. Work with Navajo Veterans Agency and State to ensure effective delivery service.
   d. Advocate for additional funding for Veterans Education Assistance and boost workforce opportunities for Veterans.
   e. Increase funding for services related to Social Services and Mental Health.
   f. Advocate for grants to fund community agencies to provide services for community and veterans cemeteries.

9. Transportation
   a. Support Arizona Department of Transportation’s application for 2018 Competitive Highway Bridge Program US 191 Bridge Bundle Project.
      1. Chinle Wash Bridge (Structure No. 1003) - Bridge Rehabilitation and repair;
      2. Aqua Sai Wash - Southbound Bridge (Structure No. 1004) - Partial bridge deck replacement;
      3. Aqua Sai Wash - Northbound Bridge (Structure No. 1005) - Bridge Replacement;
      4. Lukachukai Creek - (Structure No. 1006) - Bridge Replacement.

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d. Continued studies on all relevant planned improvements of Highway 264 from mile marker 476 to 442.

10. Uranium Exposure/Remediation.

Demanding immediate assistance from the State of Arizona and Apache, Coconino, and Navajo Counties for assistance in addressing uranium contamination in the water supply near Sanders, Arizona (see CAP-18-17, Exhibit B) and other affected areas.

CERTIFICATION

I, hereby, certify that the foregoing resolution was duly considered by the Haabik’iyáti’ Committee of the 24th Navajo Nation Council at a duly called meeting in Window Rock, Navajo Nation (Arizona), at which a quorum was present and that the same was passed by a vote of 18 in Favor, and 00 Opposed, on this 30th day of January 2019.

[Signature]

Honorable Seth Damon, Chairman
Haabik’iyáti’ Committee

Mentioned: Honorable Pernell Halona
Second: Honorable Raymond Smith, Jr.

Chairman Seth Damon not voting

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RESOLUTION OF THE
NAABIK'ÍYÁTI' STANDING COMMITTEE OF THE
24th NAVAJO NATION COUNCIL -- First Year, 2019

AN ACTION
RELATING TO NAABIK'ÍYÁTI' COMMITTEE; APPROVING AND ADOPTING THE
LEGISLATIVE PRIORITIES OF THE NAVAJO NATION AS DETERMINED BY THE
24th NAVAJO NATION COUNCIL RELATING TO THE STATE OF NEW MEXICO

WHEREAS:
A. Statements of policy, enactment of positive law, intergovernmental agreements, budget resolutions, and reallocations, must be reviewed and approved by resolution by the appropriate standing committee(s) and the Navajo Nation Council except as otherwise provided herein, 2 N.N.C. § 164 (A).

B. Statements of policy are written statements submitted to federal, state or local governments by a Navajo Nation official stating the official position of the Navajo Nation on proposed legislation or other action by that government. See 2 N.N.C. § 110 (W).

C. The Navajo Nation established the Naabik’íyáti’ Committee as a Navajo Nation Council standing committee and as such empowered Naabik’íyáti’ Committee to assist and coordinate all requests for information, appearances and testimony relating to proposed county, state and federal legislation impacting the Navajo Nation. See 2 N.N.C. §§ 164 (A)(9), 701 (A)(4), 701(A)(6) (2015); CD-45-12.

D. The New Mexico Legislative Priorities provides a list of topics addressed during the Naabik’íyáti’ Committee’s State Affairs Task Force Subcommittee meetings.

E. The Navajo Nation’s Legislative Priorities for the State of New Mexico are as follows, in no particular order of preference:

1. Capital Outlay
   I. NM Process
   II. NM 164 Process
2. Tribal Infrastructure Fund (TIF)
3. Veterans and Military
4. Tribal Right-of-Way
5. Public Safety
   I. Amber alert communications on Navajo Nation
   II. E911 Service
   III. Police Cross Commission with Navajo Nation
6. Telecommunications Infrastructure (911)
   I. First Net
   II. Emergency Management
7. Education
8. New Mexico State Budget
9. Water and Water Rights
10. Gaming
    I. Fantasy gaming
    II. Sports Betting
    III. Internet Gaming
    IV. Alcohol on Gaming floor
11. Energy and Natural Resources
12. Gold King Mine Spill
13. Sacred Sites
14. Roads
15. Capital Punishment
16. Sexual Assault Prevention
17. Delayed Birth Certificates/Federal Real ID Driver's License/Drivers Authorization Card
18. State/Tribal Collaboration Act
19. Health Care
20. Economic Development
21. Elders
22. Social Services
23. Alcohol
   I. Exposure Deaths
   II. Detox Centers
   III. Liquor excise tax
24. Gas Tax at the Rack with removal of Tribal exemption
25. Tax Reform
26. Antiquities Preservation
27. Human Rights
   I. Hate Crimes/Discrimination
   II. Sexual Assault Prevention
   III. Human Trafficking
   IV. Harassment
   V. Indian Child Welfare Act
28. Radiation and Uranium Exposure
29. Medical Marijuana

F. These priorities were adopted and approved by the 23rd Navajo Nation Council in Resolution NABIN-77-18, attached as Exhibit A.

G. The Navajo Nation finds it in the best interest of the Navajo People to support the approval and adoption of the Legislative Priorities of the Navajo Nation as determined by the 24th Navajo Nation Council and relating to the State of New Mexico.

NOW, THEREFORE, BE IT RESOLVED:

A. The Navajo Nation hereby approves the Navajo Nation's Legislative Priorities relating to the State of New Mexico as determined by the 24th Navajo Nation Council and authorizes the Navajo Nation President, the Navajo Nation Speaker, and their designees, and the Naabik'íyáti' Committee's State Affairs Task Force, to advocate the position of the Navajo Nation with the State of New Mexico.
The 24th Navajo Nation legislative Priorities for the State of New Mexico is as follows:

1. Education
   i. Support Impact Aid Reformulation
   ii. Fulfill responsibility of Yazzie and Martinez v. State of New Mexico decision
   iii. Support HJNH regarding Pre-K Early Childhood and Head Start

2. Capital Outlay
   i. Approving Capital Projects for New Mexico Navajo Nation Chapters

3. Tribal Infrastructure Fund (TIF)
   i. Approving Navajo member to the TIF Board
   ii. Supporting proposal submitted by New Mexico Navajo Nation Chapters for Infrastructure Development

4. Veterans and Military
   i. Support the appointment of a Navajo Veteran to the New Mexico Veterans Advisory Council.

5. Tribal Right-of-Way

6. Public Safety
   i. Amber alert communications on Navajo Nation
   ii. E911 Service/Rural Addressing
   iii. Police Cross Commission with Navajo Nation/Training and Certification
   iv. Infrastructure of Police Departments in Shiprock, NM and Tse Bonito, NM utilizing New Mexico general funds/ICIP/Capital Outlay/TIF
7. Telecommunication Infrastructure (911)
   i. First Net
   ii. Emergency Management
8. New Mexico State Budget
9. Water and Water Rights
10. Gaming
    i. Fantasy gaming
    ii. Sports Betting
    iii. Internet Gaming
    iv. Alcohol on Gaming floor
11. Energy and Natural Resources
12. Gold King Mine Spill
13. Sacred Sites
14. Roads
15. Capital Punishment
16. Sexual Assault Prevention
17. Delayed Birth Certificates/Federal Real ID, Driver’s License/Drivers Authorized Card
18. State/Tribal Collaboration Act
19. Health Care
20. Economic Development
21. Elders
22. Social Services
23. Alcohol
1. Exposure Deaths
2. Detox Centers
3. Liquor excise tax

24. Tax Reform
25. Antiquities Preservation
26. Human Rights
   i. Hate Crimes/Discrimination
   ii. Sexual Assault Prevention
   iii. Human Trafficking
   iv. Harassment
   v. Indian Child Welfare Act
27. Radiation and Uranium Exposure
28. Medical Marijuana

CERTIFICATION

I, hereby, certify that the foregoing resolution was duly considered by the Naabik’iyáti’ Committee of the 24th Navajo Nation Council at a duly called meeting in Window Rock, Navajo Nation (Arizona), at which a quorum was present and that the same was passed by a vote of 19 in Favor, and 00 Opposed, on this 30th day of January 2019.

[Signature]
Honorable Seth Damon, Chairman
Naabik’iyáti’ Committee

Motioned: Honorable Jamie Nenio
Second: Honorable Elmer P. Begay

Chairman Seth Damon not voting
RESOLUTION OF THE
HAABIK’IYÁTI’ STANDING COMMITTEE OF THE
24TH NAVAJO NATION COUNCIL -- First Year, 2019

AN ACTION

RELATING TO HAABIK’IYÁTI’ COMMITTEE; APPROVING AND ADOPTING THE
LEGISLATIVE PRIORITIES OF THE NAVAJO NATION AS DETERMINED BY
THE 24TH NAVAJO NATION COUNCIL RELATING TO THE STATE OF UTAH

WHEREAS:

A. Statements of policy, enactment of positive law,
terogovernmental agreements, budget resolutions, and
reallocations, must be reviewed and approved by resolution by
the appropriate standing committee(s) and the Navajo Nation
Council except as otherwise provided herein. 2 N.N.C. § 164
(A).

B. Statements of policy are written statements submitted to
federal, state or local governments by a Navajo Nation
official stating the official position of the Navajo Nation
on proposed legislation or other action by that government.
See 2 N.N.C. § 110(W).

C. The Navajo Nation established the Naabik’íyáti’ Committee
as a Navajo Nation Council standing committee and as such
empowered Naabik’íyáti’ Committee to assist and coordinate
all requests for information, appearances and testimony
relating to proposed county, state and federal legislation
impacting the Navajo Nation. See 2 N.N.C. §§ 700(A),
701(A)(6).

D. The 2019 Utah Legislative Priorities provides a list of
topics addressed during the Naabik’íyáti’ Committee’s State
Affairs Task Force Subcommittee meetings.

E. The following priorities were adopted and approved by the 23rd
Navajo Nation Council in Resolution NAB18-79-18, attached as
Exhibit A:

1. Education
   a. Addressing the achievement gap for Utah’s Native
      American students
b. A study on San Juan School District's Student Transportation System

c. Construction of a new Bluff Elementary School

2. Transportation
   Road conditions and commuter safety issues associated with SR 164 in Montezuma Creek and SR 163 in Monument Valley

3. Public Lands
   Continuing support for Bears Ears National Monument

4. Utah Navajo Water Settlement
   Continuing support for Senate Bill 664, the Navajo Utah Water Rights Settlement Act of 2017

5. Economic Development
   Urging the Governor's Office of Economic Development to initiate and maintain collaboration and partnerships with the Navajo Division of Economic Development in exploring business developments and job creation in San Juan County

6. Tribal-State Consultation
   a. Based on the Governor's Executive Order on Tribal Consultation, urging the State to honor the government-to-government relationship and to apply tribal consultation uniformly across the spectrum of issues

   b. Supporting the designation of the Utah Division of Indian Affairs as a cabinet level entity with an adequate budget to support and carry-out Tribal-State Relations.

F. The Navajo Nation finds it in the best interest of the Navajo People to support the approval and adoption of the legislative priorities of the Navajo Nation as determined by the 24th Navajo Nation Council and relating to the State of Utah.
NOW, THEREFORE, BE IT RESOLVED:

A. The Navajo Nation hereby approves the Navajo Nation’s Legislative Priorities regarding the State of Utah for 2019 as determined by the 24th Navajo Nation Council and authorizes the Navajo Nation President, the Speaker of the Navajo Nation Council, and their designees, and the Naabik’iyáti’ Committee to advocate the position of the Navajo Nation with the State of Utah Legislature, Utah State Agencies, and the State of Utah Governor’s Office for the preservation of funding and policies in the Navajo Nation’s priority areas.

B. The 24th Navajo Nation Legislative Priorities for the State of Utah is as follows:

1. Tribal-State Consultation
   a. Based on the Governor’s Executive Order on Tribal Consultation, urging the State to honor the government-to-government relationship and to apply tribal consultation uniformly across the spectrum of issues.
   b. Supporting the designation of the Utah Division of Indian Affairs as a cabinet level entity with an adequate budget to support and carry-out Tribal-State relations.

2. Education
   a. Addressing the achievement gap for Utah’s Native American students.
   b. A study on San Juan School District’s student transportation system.

3. Transportation
   Road conditions and commuter issues associated with SR 164 in Montezuma Creek and SR 163 in Monument Valley.

4. Public Lands and all of the sites sacred to the Navajo Nation.
Continuing support for the original Bears Ears National Monument.

5. Utah Navajo Water Settlement

Continuing support for Senate Bill 664, the Navajo Utah Water Rights Settlement Act of 2017.

6. Economic Development

Urging the Governor’s Office of Economic Development to initiate and maintain collaboration and partnerships with the Navajo Division of Economic Development in exploring business developments and job creation in San Juan County.

7. Agriculture

Utah Department of Agriculture and United States Department of Agriculture Natural Resources Conservation Service (NRCS) work closely with the State Conservation to restore all deteriorated natural resources on the Navajo Nation.

CERTIFICATION

I, hereby, certify that the foregoing resolution was duly considered by the Naabik’íyááti’ Committee of the 24th Navajo Nation Council at a duly called meeting in Window Rock, Navajo Nation (Arizona), at which a quorum was present and that the same was passed by a vote of 18 in Favor, and 00 Opposed, on this 30th day of January 2019.

Honorable Seth Damon, Chairman Naabik’íyááti’ Committee

Motioned: Honorable Elmer F. Begay
Second: Honorable Vince James

Chairman Seth Damon not voting
RESOLUTION OF THE
NAABIK’IYÁTI’ STANDING COMMITTEE OF THE
24TH NAVAJO NATION COUNCIL --  First Year, 2019

ACTION

RELATING TO NAABIK’IYÁTI’ COMMITTEE; APPROVING AND ADOPTING THE
LEGISLATIVE PRIORITIES OF THE NAVAJO NATION AS DETERMINED BY THE
24TH NAVAJO NATION COUNCIL RELATING TO THE STATE OF COLORADO

WHEREAS:

A. Statements of policy, enactment of positive law,
intergovernmental agreements, budget resolutions, and
reallocations, must be reviewed and approved by resolution
by the appropriate standing committee(s) and the Navajo
Nation Council except as otherwise provided herein. 2 N.N.C.
§ 164 (A).

B. Statements of policy are written statements submitted to
federal, state or local governments by a Navajo Nation
official stating the official position of the Navajo Nation
on proposed legislation or other action by that government.
See 2 N.N.C. § 110 (W).

C. The Navajo Nation established the Naabik’iYáti’ Committee
as a Navajo Nation Council standing committee and as such
empowered Naabik’iYáti’ Committee to assist and coordinate
all requests for information, appearances and testimony
relating to proposed county, state and federal legislation
affecting the Navajo Nation. See 2 N.N.C. §§ 700(A),
701(A) (6).

D. The 2019 Colorado Legislative Priorities provides a list of
topics addressed during the Naabik’iYáti’ Committee’s
State Affairs Task Force Subcommittee meetings.

E. Initial Navajo Priorities in Colorado:

1. Work with local government officials in Huerfano and
Custer Counties in Colorado to ensure the use, rights
and development potential of the Navajo Nation’s 28,055
acres of fee simple land comprised of the Wolf Springs
and Boyer Ranches, with potential uses including land
used for economic development, equine therapy, veteran
rehab, education, housing, agriculture and traditional
Navajo uses.
2. Develop relationships in Colorado with both state and federal officials to facilitate Navajo objectives at the federal and state governments.

F. The Navajo Nation's long term priorities for the State of Colorado is to monitor and create policies which respect Navajo rights, and foster policies that will support Navajo’s existing investment and support the Tribal members in Colorado as follows:

1. Community Development
2. Economic Development
3. Education
4. Public Safety
5. Social Services
6. Health Care
7. General Services
8. Natural Resources

G. These priorities were adopted and approved by the 23rd Navajo Nation Council in Resolution NABIN-78-19, attached as Exhibit A.

H. The Navajo Nation finds it in the best interest of the Navajo People to support the approval and adoption of the position of the Navajo Nation's legislative priorities as determined by the 24th Navajo Nation Council regarding the State of Colorado for 2019.

NOW, THEREFORE, BE IT RESOLVED:

A. The Navajo Nation hereby approves the Navajo Nation's legislative priorities regarding the State of Colorado for 2019 as determined by the 24th Navajo Nation Council and authorizes the Navajo Nation President, the Speaker of the Navajo Nation Council, and their designees, and the Naabik'íyáti' Committee to advocate the position of the Navajo Nation with the State of Colorado Legislature and the State of Colorado Governor's Office for the preservation of funding and policies in the Navajo Nation's priority areas.
2. The Navajo Nation’s legislative priorities for the State of Colorado are as follows:

1. Education
2. Natural Resources
3. Community Development
4. Economic Development
5. Public Safety
6. Social Services
7. Health Care
8. General Services

CERTIFICATION

I, hereby, certify that the foregoing resolution was duly considered by the Naabik’íyáti’ Committee of the 24th Navajo Nation Council at a duly called meeting in Window Rock, Navajo Nation (Arizona), at which a quorum was present and that the same was passed by a vote of 19 in Favor, and 00 Opposed, on this 30th day of January 2019.

[Signature]
Honorable Seth Damon, Chairman
Naabik’íyáti’ Committee

Motioned: Honorably Amber Kanazbah Crotty
Second: Honorably Vince James

Chairman Seth Damon not voting